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1. General Terms and Definitions

1xcasino-ph.com (the "Website") is operated by ALTURON LIMITED, a company incorporated under the laws of Nevis with Company Number C 64919, registered at Main Street, Unit 207, Heritage Plaza II, Charlestown, Saint Kitts and Nevis, and licensed by the Nevis Online Gaming Authority ("NOGA") to offer online gaming services under Licence No. LIC-B2C202610C649190002 in accordance with the Nevis Online Gaming Ordinance, No. 2 of 2025 and the Nevis Online Gaming Regulations 2025 (Statutory Rules and Orders No. 5 of 2025) (the "Company", "We", "our", "us"). The license was granted on October 15th, 2026 and its current status is active.

Participation in any game is permitted only where the player has accepted these Terms and Conditions and the Company's Responsible Gaming Policy, which together set out the relevant restrictions, safeguards and responsible-gaming requirements. Gambling is provided solely for entertainment and must be undertaken responsibly. Persons under the age of 18 are not permitted to participate.

General Terms and Definitions

For the purposes of these Terms of Service, the user and, wherever the context requires "you", "your" means the person who accesses the Website, its content and uses the gaming and other services (the "Services") offered on or through the Website (the "Customer", "you", "your").

The following Terms of Service pertaining to us stipulate the manner of accepting bets, paying winnings and resolving disputes, as well as the specific features of certain bets on certain sports. These Terms of Service shall govern any other relations between the Company and the Customer.

These Terms of Service shall apply to betting on the Website and at the Company betting facilities.

- "Authority" or "NOGA" or "Regulator" means the Nevis Online Gaming Authority, established under the Nevis Online Gaming Ordinance, No. 2 of 2025.
- "Bet" is a risk-driven agreement for potential winnings entered into between the customer and the bookmaker under the established Rules, where the fulfillment of such agreement is conditioned by an event whose outcome is yet to be determined. Bets are accepted on the conditions offered by the bookmaker.
- "Bonus" is a promotional reward offered by the Company to Customers. Bonuses may include extra funds, free spins, or other incentives and are subject to specific terms such as deposit requirements, wagering conditions, and expiration periods accordance with these Terms of Service.
- "Privacy Policy" is policy on the collection, processing, use, and protection of personal data, as described in Section 6 (Privacy & Management of Personal Data).
- "Security Service" or "Security Team" is the internal division of the Company responsible for monitoring and ensuring the integrity of financial transactions, including deposits and withdrawals.
- "Support Service" is the Company's official customer assistance channel, available for handling inquiries, complaints, account-related issues, refund requests, and other communications from the Customer. All communications with the Support Service are carried out via the contacts (contact number, emails) specified at the link: https://1xcasino-ph.com/en/information/contacts.
- "AML" (Anti-Money Laundering) is a framework of laws, regulations, and procedures established to detect and prevent money laundering and related financial crimes.
- "CTF" (Counter-Terrorism Financing) is the process of identifying, preventing, and disrupting financial transactions intended to support terrorist activities.

- “KYC” (Know Your Customer) is procedures used to verify the Customer's identity and monitor their financial behavior as part of regulatory compliance.
- "Ordinance" means the Nevis Online Gaming Ordinance, No. 2 of 2025, as amended, and the Regulations made thereunder, including Statutory Rules and Orders No. 5 of 2025.
- “Outcome” is the result of the event (events) on which the bet was placed.
- “Bet Cancellation” is an outcome on which the bet is not settled and winnings are not paid. As per the Terms of Service, in the event of “bet cancellation”, an arrangement between the Company and the customer shall be deemed unconcluded and the stake shall be refunded.
- “Regular Time” is the duration of the match subject to the regulations of the relevant sport, including time added by the referee. Regular time does not include extra time, overtime(s), penalty shootouts, etc.

2. General Terms

General Terms

1. In order to register for this Website, the Customer is required to accept the Terms of Service. These Terms of Service are reviewed at least annually or following any material regulatory change, and updated as necessary. In addition to the English language, copies may also be available in other languages. In the event of discrepancies between the English version and any translated version of these Terms of Service, the English version shall prevail. Translations are provided for convenience only.
2. By registering, you confirm that you are acting on your behalf and not on behalf of any third party, and you agree to provide accurate identity information, including your date of birth and place of residence, as required for registration. You declare that you are the ultimate beneficial owner of the account and funds used, and not acting as a proxy. Third-party registration/acceptance is prohibited.
3. The following individuals are not allowed to place bets:
    - individuals who are under 18 years of age at the time of registration or at any time thereafter, or such other higher minimum legal age as may be required by the applicable laws of the Customer's jurisdiction of residence. In all cases, the minimum age shall not be lower than 18 years. Any prize won by an individual under the age of 18 shall be forfeited to the NOGA, and any funds deposited by such individual shall be returned in accordance with applicable law;
    - individuals who directly participate in the events being betted on (e.g. sportspeople, coaches, referees, club owners or club management, or other individuals who can influence the outcome of the event), as well as any individuals acting on their behalf or affiliating with them;
    - individuals representing other bookmakers or gaming operators;
    - individuals who are registered on the Company's self-exclusion list;
    - individual whose name appears on any official local, regional or international watch list;
    - individual who has been convicted of money laundering;
    - individuals who are otherwise prohibited from entering into a contract with the Company under applicable law.
      Without prejudice to any statutory forfeiture or penalty under the Ordinance, the Company reserves the right to immediately close the account of, void any bets placed by, and withhold or reclaim any winnings and bonus funds credited to, any individual falling within this section, regardless of when the relevant circumstance is discovered by the Company, including retroactively.
4. The right to access and/or use the Website (including any or all of the products offered through the Website) may be considered illegal in certain countries and territories. We do not intend for the Website to be used for gaming or betting by persons who reside in countries or jurisdictions in which such activity is illegal, or which are designated as restricted by the Nevis Online Gaming Authority.
5. The list of explicitly forbidden territories is: Australia, Austria, France, Germany, the Netherlands, Spain, Saint Kitts and Nevis, the United Kingdom, the United States of America and its dependencies, and any jurisdiction identified on the current FATF list of high-risk jurisdictions subject to a call for action.
6. This list is not exhaustive and may be updated by the Company at any time to reflect the current list of restricted countries published or notified by the Nevis Online Gaming Authority, or as otherwise required for the Company's compliance with applicable anti-money laundering and licensing obligations. The current list applied by the Company is available at

https://nevisgaming.com/wp-content/uploads/2026/01/Nevis-Gaming-License-Restricted-countries.pdf .

7. The fact that our Website is available in such a country and/or jurisdiction or that it can be displayed in the official language of any of those countries cannot be considered official authorization or legal grounds for using our Website and depositing funds into your account or withdrawing your winnings. The availability of the Website does not mean that it contains any proposals, incitement or invitation to use or subscribe to betting, gambling or any of the other services in any jurisdiction where such activity is illegal.
8. You are responsible for determining whether your accessing and/or use of the Website is compliant with applicable laws in your jurisdiction and you warrant to us that gambling is legal in the territory where you reside. When opening an account and/or using our Website you must make sure that your actions are legal in the territory in which you reside. You confirm that you understand and accept your responsibility to comply with applicable local laws and regulations and warrant that you have sought legal advice if necessary. If we become aware that you are a resident in a country where the use of our Website is considered illegal, we will have the right to close your account and refund any remaining balance on your account at the moment of its closure (after the deduction of any winnings credited after your most recent deposit was made).
9. The Company shall be entitled to refuse bets from customers who fail to abide by these Terms of Service. The Company reserves the right to refuse to accept a bet of any type from any customer should they violate social standards of conduct and public order.
10. The Company reserves the right to refuse to accept a bet from any individual without giving a reason. All bets shall be settled based on the data provided by the processing center.
11. Winnings shall be paid to the bettor within 30 (thirty) calendar days from the date of official publication of the results of the latest event on the bet slip.
12. A bet placed by the Customer shall be deemed won if all outcomes specified in such bet have been predicted correctly.
13. Betting terms (odds, handicaps, totals, maximum stake limits, etc.) may be subject to variation after a bet has been made, but this does not affect the terms at the time the bet was placed. Before entering into an arrangement, the Customer shall check all changes in the current pre-match markets.
14. In the case of technical failures and unfinished streams, etc. bets on Esports Live will be refunded only if the event in question does not occur or bets on the event are not settled by the bookmaker.
15. If an employee makes an error while accepting a bet (obvious misprints on the list of events, inconsistency of odds between offered betting markets and the bet, etc), or a bet is accepted in violation of these Terms of Service, or if there are any other indications that the bet is wrong, the Company reserves the right to declare such bets void. Returns on such bets shall be paid at odds of 1.
16. In the event of obviously erroneous odds, such bet shall be settled based on the final result at the effective odds applicable to the certain market.
17. In the event of suspicions in the unsportsmanlike format of matches the company reserves the right to block bets on sport event before final conclusion of an international organization and declare bets as invalid if the fact of an unsportsmanlike game is determined. Payment of these bets is made with odds "1". The administration is not obliged to present evidence and conclusions to the customers.
18. The Company is entitled to void bets if there is any suspicion or confirmation of foul play (match fixing), bets being placed using another Customer’s account, the use of a Customer’s account by a third party or any unusual betting activity (i.e. any differences in the type, size, volume and manner of bets placed). The term “foul play” refers to the favorite intentionally losing a match or match fixing as defined by the rules of a competition for financial, competitive or other reasons, as well as any other violation of the rules of the relevant sport.

19. No connection failure while receiving confirmation of a bet shall entail the cancellation of such bet.
20. During registration, players must actively confirm their acceptance of these Terms of Service by ticking the designated checkbox before completing registration. Placing a bet thereafter acts as ongoing confirmation that the Customer agrees to and accepts these Terms of Service.
21. Bets shall be settled and winnings shall be determined based only on the results declared by the Company. Any complaints about the results, date, and actual starting time of the event shall be considered together with official documents from the relevant sports federations.
22. No complaint in connection with or arising from transliteration (or translation) of a team name, player's surname, or sports venue will be considered by the Company. A tournament title is given for convenience only. No mistake in a tournament title shall result in a stake refund.
23. In no event shall the Company be held liable to the Customer for any indirect, collateral, or incidental losses or damages (including loss of profit), even though they may have been notified that such losses or damages are likely to occur.
24. The Company reserves the right to update these Terms of Service and add new provisions at any time.
25. The Company customers are informed about the odds of winning and of the potential consequences and risks of losing. Your withdrawals and deposits can be accessed through the "My Account" section.

3. Dispute Resolution

Dispute Resolution

1. **General Principles**
   The Company is committed to ensuring that all Customer disputes are handled in a transparent, fair, and timely manner. All Customers have the right to lodge a complaint concerning any aspect of their interaction with the Company, including but not limited to account activity, payments, promotions, verification, game outcomes, responsible gaming, and regulatory matters.
   Each complaint will be considered objectively and in good faith. No Customer will be subject to any disadvantage or adverse treatment solely because they have raised a complaint in good faith.

2. **Submitting a Complaint**
   Customers may submit a complaint free of charge within three (3) months of the incident in question. In the case of peer-to-peer games (e.g., poker) or ante-post betting, the complaint period begins after the relevant event is resolved.
   To file a complaint, the Customer must complete the complaint form, submitting it exclusively via the Customer's registered email address to the Support Service at support-tl@1xcasino.com. A complaint submitted from any other email address, or by a Customer whose identity has not yet been verified in accordance with the Company's KYC procedures, will not be treated as validly submitted, and the time limit under this section shall not begin to run until a valid complaint is received.
   The complaint must include:

   - full name and registered address of the Customer;
   - Account ID;
   - date of the incident or dispute;
   - a clear description of the issue, including any relevant documentation or evidence;
   - preferred language (English or another language of the target market).
     The complaint form must be signed by the Customer and submitted together with a colour copy of the Customer's valid passport or other government-issued photo identification, for the sole purpose of confirming that the complaint has been submitted by the account holder and not by an unauthorised third party. This requirement applies irrespective of the Customer's prior verification status. The Company processes any such document in accordance with its Privacy Policy and AML/CTF Framework, and such document shall be used solely for the purposes of processing the relevant complaint. Incomplete submissions will be returned to the Customer for completion.

3. **Acknowledgment and Response Timelines**
   Upon receiving a complaint, the Company will acknowledge receipt within a reasonable time and will, in due course, provide the Customer with an indication of the anticipated review process. The Company will provide the Customer with a substantive response within ten (10) business days of receipt of the complaint. The Company will aim to resolve complaints as promptly as the circumstances reasonably permit, taking into account the nature and complexity of the matter, the need for any internal review, technical investigation, or verification, and the volume of information provided by the Customer.
4. **Escalation to Alternative Dispute Resolution (ADR)**
   Where a Customer is dissatisfied with the outcome of a complaint following completion of the

Company’s internal complaints procedure set out in sections 3.2 and 3.3, or where the Company has not issued a substantive response within the timeline referred to in section 3.3, the Customer may refer the dispute to ABC-ADR, the independent alternative dispute resolution provider appointed by the Company and approved by the Nevis Online Gaming Authority. Complaints may be lodged directly via the ABC-ADR website at https://abc-adr.com. ADR services are provided to the Customer free of charge, and all associated costs are borne by the Company. Referral of a dispute to ABC-ADR does not affect the Customer’s right to seek judicial redress. The Customer also has the right to escalate any unresolved dispute to the Nevis Online Gaming Authority.

5. **Record-Keeping and Reporting**
   The Company maintains a detailed record of all received complaints for a minimum period of five (5) years, including:
   - Resolved complaints (upheld or rejected);
   - Unresolved complaints;
   - Complaints escalated to ADR or legal action.
     The Company submits regular reports on complaint statistics and outcomes to the appropriate regulatory body, as required.

4. Accounts, Payouts & Bonuses

Accounts, Payouts & Bonuses

4.1. ACCOUNTS

1. Each registered customer is allowed to have only one account. Customers are allowed to register only one account per family: address, e-mail address, IP address, credit/debit card, e-wallet or electronic payment method. Persons otherwise associated with a customer will not be allowed to register on the Website. Customers may not sell, transfer, or acquire accounts. Any purported transfer of an account is void.
2. No registered customer is allowed to be re-registered as a new customer (under a new name, with a new email address, etc.).
3. In the event of
    - duplicate registration (including registering under a new name), the submission of someone else's, invalid, or forged documents (including those that have been edited by using any kind of software or graphic editor);
    - multiple breaches of the Terms of Service;
    - doubts about the identity of the customer or the information they have provided (i.e. address, credit/debit card details, other data);
    - any types of fraud committed either by you or by another person acting in your interests or in collusion with you, including but not limited to:
        - a) refund or rake fraud;
        - b) your use of a stolen or unverified bank card as a source of funds;
        - c) any actions you have carried out or attempted to carry out which may reasonably be considered illegal in any applicable jurisdiction, which were committed deliberately or with the intention to deceive and/or circumvent constraints set in law regardless of whether this action or attempt ultimately causes loss or damage to your account;
    - when the Customer placed the bet, they had information about the result of that event
    - the Customer was able to influence the outcome of an event due to their direct participation in the match (sportspeople, coaches, referees, etc.) or because they acted on behalf of the participants
    - bets were placed by a group of bettors acting in concert (as a syndicate) in order to exceed the limits set by the bookmaker, as well as colluding with others in order to obtain an unfair advantage through bonus schemes or any other promotions offered by us
    - the bettor is suspected of using special software or hardware which facilitate automated betting, including but not limited to the use of glitches, faults or errors in our software in connection with the Services we offer (including betting); your use of rogue equipment and programs or analytical systems, including but not limited to software that allows you to place bets without human intervention (for example, bots), etc.
    - unfair means of any kind used to obtain information or to circumvent restrictions imposed by the Company are strictly prohibited. The Company reserves the right, at its sole discretion, to request from the Customer any documents or information deemed necessary to verify the Customer’s identity or to confirm the accuracy of the data previously provided by the Customer, including, without limitation, identification documents and proof of personal details. The Company may suspend or cancel any payments or transactions until such verification has been successfully completed.
    - As part of the identity verification process, the Company reserves the right to conduct a

video conference with the Customer and/or to request the submission of video materials demonstrating the Customer's identity and the relevant documents. Verification of the submitted documents and materials may take up to seventy-two (72) hours from the moment of receipt. The outcome of the video conference shall be communicated to the Customer within five (5) Business Days following its completion. Verification of the submitted video materials may take up to fourteen (14) Business Days.
    - In the event that the Customer fails to participate in the scheduled video conference within thirty (30) calendar days, the Company shall be entitled to block the Customer's account and to settle the Customer's betting activity with a coefficient of 1.0.
4. If it is established that the information or documents provided by the Customer are inaccurate, incomplete, misleading, or unreliable, the Company reserves the right to take any reasonable measures at its discretion, including, without limitation, cancellation of all bets, suspension of monetary settlements for the duration of the investigation, and continuation of the account verification process until a complete and reliable verification is achieved.
5. Upon completion of the investigation, the company can make any decision that it deems to be fair and reasonable:
    - to block (close) the account (including any duplicate accounts), which may entail:
    - all bonuses, free bets and winnings received from those bonuses and free bets when using this duplicate account becoming void and lost to you;
    - at our sole discretion, to cancel all winnings and refund the balance of your account at the start of the investigation (minus any canceled winnings) made from your main and duplicate accounts. We also have the right to refund any amounts that are owed to us in connection with this duplicate account, directly from any of your accounts (including any other duplicate account).

      At our sole discretion (in exceptional cases), to allow the continued use of the main account and recognize it as valid, while all bets placed by you from the duplicate account will be void, the duplicate account(s) will be blocked and/or canceled by decision of the company (the decision is made for each particular case individually, according to the extent of the violation).
6. The Customer shall be responsible for keeping their password and account number received at registration confidential. All bets registered with the bookmaker shall be valid. Bet cancellation shall be subject to the Terms of Service. Should the Customer's login details come into the possession of a third party, the bookmaker should be informed, the Customer should change their username and password and their email password to stronger ones. You must not disclose any cash withdrawal codes or codes for changing your phone number to any third party.
7. The account holder confirms that any activities on the account are performed by themselves. If the account is managed by a third party, the account holder shall take exclusive responsibility for access to the account.
8. An account is considered inactive if there has been no login or betting activity for 3 months. Once an account qualifies as inactive, the Company will make reasonable attempts to contact the Customer using the registered contact details before any action is taken. If the account remains inactive following such contact attempts, the Company reserves the right to block it. No administration fees are charged in respect of inactive accounts. To unblock an account, please contact our Security Team.
9. If the Customer account is blocked for any reason, access to all websites associated with the Company will be restricted. This means that the Customer will not be able to login or access any of the services or features provided by these websites until their account is unblocked by contacting the Support Service at support-tl@1xcasino.com.

   These Terms of Service are in place to ensure the security and integrity of the websites associated with the Company and to protect the interests of the Company and their users. It is important for Customers to comply with the Terms of Service of use for these websites to avoid

having their account blocked.

10. If an account is blocked due to security reasons, regulatory concerns, failure to pass verification, or suspected breach of the Terms of Service, the Customer may contact the Security Team to initiate the account reactivation or withdrawal process.
11. If you wish to close your account, please contact our Support Service. Upon receipt of your request, we will confirm closure and process any remaining eligible balance, subject to applicable verification requirements.
12. The Company reserves the right to seek refreshed KYC on account closure and ask the Customer for documentation. However, except where it is required by our AML/CFT obligations or by the conditions of the Company's licence issued by the Nevis Online Gaming Authority (including the requirement to obtain recently issued identification and proof of address prior to any payout), any such requests will be limited to documentation already provided by the Customer during the period when the account was opened, so as not to cause undue delays to legitimate withdrawal requests.

4.2. DEPOSITS AND PAYOUTS

1. There are various ways of depositing and withdrawing funds from the Customer's account. All deposit and withdrawal methods can be found in the “Payments” section. Deposit processing times vary by payment method and are determined by the relevant payment provider. Please note that the Company is not a financial institution. No interest is payable on any funds held in your account.
2. All withdrawal requests are processed 24/7.
3. The Company Security Service is entitled to:
    - decline cash withdrawal requests if deposits were made through e-payment systems;
    - refuse any withdrawal should the deposit or withdrawal amounts be inconsistent with bets placed (the Customer must place bets with stakes which add up to the sum of all deposits and the bets must have odds of at least 1.1; placing a high volume of bets that have a minimal impact on your balance shall not be taken into account, i.e. bets placed on opposite outcomes in games such as Roulette, Baccarat, Craps and Dice). Permitted withdrawal amounts shall be calculated based on the amount of the bets placed from any given deposit;
    - refuse any withdrawal if the betting account is misused. In this case your account must be verified before withdrawal can take place.
4. The Company Security Service does not recommend Customers:
    - transfer funds from one payment system to another;
    - deposit and withdraw funds without placing bets;
    - In the foregoing events, funds will be returned to your account.
5. You can only withdraw funds using the same payment details that were used for depositing funds into your account. If you use multiple deposit methods, withdrawals must be made proportionately to those deposits.
6. The Company does not accept cash deposits or cheques under any circumstances. All financial transactions must be carried out through approved electronic payment methods or bank transfers. The Company reserves the right, at its sole discretion, to refuse withdrawals via certain payment channels and require a bank transfer as an alternative, as well as to restrict or suspend the use of specific deposit or withdrawal methods by the Customer without prior notice. All payment instruments must be registered in the Customer’s name and may be subject to additional verification.
7. The Company does not extend credit, loans or deferred payment arrangements to Customers to fund gambling activity. The Company does not accept deposits from third-party sources or from

credit card cash advances where such sources are reasonably identifiable.

8. ATTENTION! Our administration does not permit making deposits and withdrawing funds using someone else’s electronic wallet.
    - Our Security Team reserves the right to deem such deposits to be fraudulent and block users’ transactions without prior notification.
    - Our administration is entitled to deny withdrawals of funds using payment details which do not belong to the account holder.
9. In certain circumstances and in respect to certain customers the Company may decide not to reimburse service charges imposed by payment systems on deposits or withdrawals, which Company usually reimburses.
10. The exchange rate shown for different payment transactions may not be the same as the current exchange rate displayed on our Website. When transactions (deposits and withdrawals) are being processed, currencies are converted at the exchange rate established on the Company's Website at that moment.
    This rate is not fixed, and may change several times a day, or conversely may not change for a long time, and the date and time the actual debiting takes place depends on the selected exchange rate on the Website at that moment. You can view the final amount debited and the exact exchange rate in the deposit/withdrawal request.
    Please note that the company does not bear any responsibility to bettors for any indirect, incidental or accidental losses in connection with the exchange rate and currency conversion.
11. In certain cases, the company has the right to unilaterally initiate the verification procedure of a customer’s payments and request additional information from the payment system.
    The Customer’s account may be blocked for financial procedure purposes during the verification process. According to the terms of some payment systems, the verification procedure can last up to a maximum of 180 days.
12. If the Customer doesn't comply with the Company's rules (for example by breaching the Terms of Service, not placing a bet before requesting a withdrawal, etc.), the Company reserves the right to refuse to allow that Customer to make a withdrawal.
13. Withdrawal Policy. The processing of the request may require a maximum of thirty (30) business days, contingent upon the selected payment method.
    Requirements for Document Submission in Fund Withdrawals. While processing withdrawal requests, the Company reserves the right to ask the Customer for specific documentary evidence to meet regulatory obligations and prevent fraudulent activities. The Customer must comply with such a request and provide the Company with the following documents, among others.
    - An officially issued identification document with a photograph (e.g., passport or driver's license).
    - Documentation validating the payment methods used.
    - Any other relevant documents required during service provision.
    - These documents should be submitted by the Company within one (1) month from the date of the Company's request. Failure to submit the required documents within one (1) month of the Company's request shall result in suspension of the withdrawal request. Where such failure, combined with other circumstances, leads the Company reasonably to conclude that the account was used fraudulently or in breach of these Terms, the Company may apply the consequences set out in section 4.1 (including forfeiture of winnings, but not of the Customer's own deposited funds) to that account.
    - For assistance with any inquiries or issues during the withdrawal process, Customers are encouraged to reach out to our customer support team.
14. Service charge is imposed if monies are deposited into or withdrawn from the Company's account in BTC currency using cryptocurrency or blockchain-based payment system.

4.3. BONUSES

1. This section covers the Bonus programs offered by the Company.
2. The Bonus is only available to registered Customers.
3. All of the personal data fields in the Customer’s account must be filled in.
4. The “Take part in Bonus offers” box in My Account must be ticked.
5. The Company reserves the right to review Customers' transaction records and logs for any reason. If, upon such review, it appears that a customer or customers are participating in strategies that the Company, at its sole discretion, deems to be abusive, the Company reserves the right to revoke the entitlement of such Customers to the promotion and void the Bonus.
6. Only one Bonus is allowed per customer, family, address, shared computer, shared IP address, and any identical account details including email address, bank account details, credit card information and payment system account. Any abuse of the Bonus offer will lead to the closure of the account in question.
7. The Customer must provide identification documents, if necessary, to confirm their identity (KYC). Failure to produce these documents when requested by the Security Team will result in the forfeiture of any bonuses/winnings. The Company reserves the right to request, at any time, that the Customer provide photographic evidence of themselves holding their ID (the Customer’s face must be clearly visible in the photo) or complete identity verification via telephone.
   If the company discovers evidence of a Bonus offer being abused, it reserves the right to take the following measures against the offending customer: cancel all current Bonuses and bonus winnings, and block the Customer's account.

REGISTRATION BONUS

- Make a deposit.
- The first deposit Bonus must be redeemed by wagering the deposit amount.
- Once the validity period of a Bonus has expired, it is considered lost.
- See full terms and conditions of the “First Deposit” Bonus

DEPOSIT BONUSES

- Only active customers who make daily transactions using their account are eligible for this offer.
- Make a deposit.
- The Bonus must be redeemed by wagering the deposit amount.
- Once the validity period of a Bonus has expired, it is considered lost.
- See full terms and conditions of the “Lucky Friday” Bonus
- See full terms and conditions of the “x2 Wednesday” Bonus

GIFTS

- A gift is a particular type of Bonus that requires a deposit to be made (unless specified otherwise in the rules). Gifts include free spins with or without wagering requirements, as well as promo codes for free spins and Bonus funds with or without real-money wagering requirements.
- Gifts may be covered by particular terms and conditions, so before activating them, the Customer must confirm acceptance of these Terms of Service (bonus amount, wagering requirements, etc.).

- A gift may be awarded in one of two ways: either made immediately available in the appropriate section of the Customer's account (Bonuses and gifts) or sent to them as a promo code (through a partner site, in a personal message, etc.) which must be entered in the appropriate field in the Bonuses and gifts section.
- Using the gift itself does not require the Customer to make a deposit. However, a number of conditions must often be met in order to use any funds won using a gift.
- Only one gift may be active at a time. Any others must be inactive, suspended or canceled.
- Promo codes and gifts credited as promo codes can only be activated on the Customer's main wallet. Using promo codes on other currency wallets will result in the cancellation of the offer and the loss of any wagering progress.
- The gift and any winnings earned with it will be lost after the expiration date. The expiration date is displayed in the Bonuses and gifts section of the Customer's account.
- When a gift is active, customers can still place bets using funds from their main account. Doing so will not cause an active gift offer to expire.
- Funds from gifts whose wagering requirements have been met will be credited to the Customer's account balance within reasonable time.

PROMOTIONAL CODES

- From time to time, the Company may issue promotional codes ("Promo Codes") that grant access to special offers or additional rewards. The use of any Promo Code must comply strictly with the terms and instructions accompanying the code, and each Promo Code may be limited to a single use per Customer unless explicitly stated otherwise.

TOURNAMENTS

- To participate in tournaments, you must register by pressing the "Take part" button on the offer page.
- All prizes are credited to the tournament winners within 72 hours of the end of the relevant tournament.
- In the event that a prize winning place is occupied by two customers, the winner will be the first customer to have satisfied the conditions of the tournament.
- When calculating the results, only bets placed with real funds will be counted.

All currently active Bonus offers, including but not limited to deposit bonuses, welcome bonuses, reload offers, promotional codes, gift-based promotions, and other temporary or recurring incentives (collectively, "Promotions"), along with their applicable rules, restrictions, and eligibility criteria, are published and regularly updated on the Bonus Program page of the Website.

Such Promotions may vary in availability, duration, and conditions, and may be subject to specific opt-in requirements (e.g., entering a promo code or accepting a personal offer in the account interface), geographic or jurisdictional restrictions, payment method limitations, or usage caps.

Customers are solely responsible for regularly reviewing the Bonus Program page to ensure they are fully informed of the current terms, requirements, and availability of all Promotions.

The Company disclaims any liability for losses arising from the Customer's failure to consult the most recent and applicable terms. Participation in any Promotion shall be deemed acceptance of the latest version of its terms and conditions.

The company reserves the right to alter the terms of a Bonus offer, or to suspend or terminate it at any time.

4.4. CRYPTOCURRENCY TRANSACTIONS POLICY

Accepted Currencies and Wallets

1. Only cryptocurrencies and blockchain networks explicitly listed on the Company’s payment page are accepted. Transactions from unsupported wallets or tokens may be rejected or lost, and the Company bears no responsibility for such cases.

Deposit and Withdrawal Rules

2. All crypto deposits must be confirmed by the relevant blockchain with a sufficient number of confirmations before being credited to the Customer’s account.

3. Cryptocurrency withdrawals are processed only to verified wallets. The Company may require identity verification and proof of wallet ownership prior to withdrawal.

4. The Company reserves the right to convert cryptocurrency holdings into fiat currency or stablecoins for operational or regulatory reasons, with prior notice to the Customer where feasible.

Risk Disclosure and Compliance

5. You acknowledge the high volatility and irreversibility of cryptocurrency transactions. The Company is not liable for losses resulting from market fluctuations.

6. To ensure compliance with applicable regulations, all cryptocurrency transactions are subject to standard Anti-Money Laundering (AML) screening. In certain cases, transactions that appear unusual or exceed predefined thresholds may require additional verification and may take longer to process as part of routine compliance procedures.

5. Casino

Casino

1. There is a lot of specialised terminology used in the gambling industry. If you are not sure about the meaning of an expression, you should not place a bet in a game using such an expression until you fully understand its meaning.
2. The Company shall not be responsible for bets placed by you in games that are using terminology which is not clear to you.
3. Please read the rules provided in the game before you play.
4. If you start playing, it means that you accept and undertake to comply with the rules of the game, table and/or tournament you have selected.
5. It is prohibited to enter into collusion to participate, directly or indirectly, in any collusion scheme with any other player in the course of any game in which you participate now or will participate in the future.
6. You must examine the legality of your participation in gambling and of the use of the appropriate software which provides access to gambling in your location and make sure that your actions are not in breach of any regulations or legislation in the relevant jurisdiction.
7. Winnings over €10,000 are considered Big Wins and must be approved by Partners of the Company prior to the funds being credited to your account and/or being available for withdrawal.
8. A bet is considered accepted after it has registered on the server and has been confirmed online. Registered bets are not eligible for cancellation or amendments.
9. Your stake cannot exceed your current account balance. Once a bet has been registered, the stake is debited from the account. The winnings are credited to your account after the bet has been settled.
10. If you wish to lodge a complaint regarding the work of the Service, you should contact Customer Support. Complaints shall be submitted and handled in accordance with Section 3 (Dispute Resolution).
11. You acknowledge that our random number generator will determine the outcome of the games played on the Website and you accept the outcomes of all such games. You agree that in the unlikely event of a discrepancy between the result that appears on your screen and result displayed on the game server, the result that appears on the game server will prevail. You acknowledge and agree that our technical records will be the final authority in determining the terms and circumstances of your participation in the relevant online gaming activity and the results of this participation.
12. To contact a member of the Customer Support team and discuss any issues that might arise, please use the online chat or e-mail support-tl@1xcasino.com.

5.1. Promotions

BONUSES

1. The bonus is a deal between the Company and the customer. The Company provides the customer with funds for the game, and the customer takes responsibility for satisfying the wagering requirement before requesting the withdrawal of the funds.
2. Bonuses may have additional terms and conditions, so before activating a bonus we strongly advise that you read them carefully to receive complete information and to avoid misunderstandings.
3. Bonuses can only be used by one customer, on one device, at one IP address, in one browser.

4. There can only be one active bonus on an Account at any one time. Bonuses related to deposits are not cumulative. Bonuses are applied one after another. The next bonus will become available after an earlier bonus is redeemed or revoked.
5. The bonuses are only available to customers with fully completed personal information in their Account, with an activated phone number and who agreed to the terms of the bonus program while registering. The minimum deposit amount for participation in the bonus offer depends on the chosen bonus.
6. The bonus amount will be placed into a Bonus Balance and will be kept separate from your Cash Balance.
7. The bonus and winnings received from it will be lost upon the expiry of the bonus. The average bonus validity period is 30 (thirty) days from the date of crediting.
8. The validity period of the bonus free spins depends on the provider and is not subject to regulation by the Company.
9. The Company is entitled to change the terms and conditions of bonuses, to suspend or terminate them at any time.
10. The General Terms and Conditions apply.

WAGERING REQUIREMENT

1. While a bonus is activated you have the right to place bets using funds, both on your bonus account and on your main account. Please keep in mind that while there is an active bonus on the account, any requests for withdrawal will be declined until the bonus wagering requirement is met in full or until you reject the bonus.
2. To redeem the bonus, you need to place a required amount in bets. In most cases, if not stated otherwise in the bonus conditions, you are required to place bets with the total stake equal to the amount of the bonus multiplied a specific number of times: the wagering requirement = bonus amount x required number of times.
3. All deposit bonuses must be redeemed by wagering the bonus amount.
4. Until the bonus has been redeemed, stakes cannot exceed €5.
5. After the bonus has been redeemed, your main account will be credited with the remaining bonus funds which will not exceed the total bonus amount. If, after the bonus is redeemed, the bonus account balance is less than the minimum stake amount, the bonus is deemed to have been lost.
6. The stake percentage taken into account for the wagering requirement purposes (“contribution”) is different for different games. Bets on all versions of Roulette, Baccarat, Blackjack, Poker and slots from the "Others" section do not count toward the wagering requirement. Stakes in all other slot games count toward the wagering requirement in full (100%). However please note that these figures may change from time to time. To find out the up-to-date contribution percentages please contact Customer Support.
7. You can make a withdrawal request before the bonus is redeemed. However, in this event the bonus amount and the winnings received while redeeming the bonus will be canceled.
8. All winnings received from playing using bonus funds and requested for withdrawal are to be verified by the Company before the payment is processed. Depending on the outcome of the verification, the Company reserves the right to request the customer provide their personal data and payment method confirmation details.

BONUS CANCELLATION

1. Any customer may decline all or any individual promotions by contacting Customer Support at support-tl@1xcasino.com, via an online chat, or by taking the necessary steps in their Account.
2. When canceling a bonus, your bonus balance hits "zero" and you do not need to meet wagering requirements any longer.

3. You can decline to continue meeting bonus wagering requirements in your Account. If the bonus has been declined after it was partially redeemed, any winnings generated while redeeming the bonus will be canceled.

ABUSE OF BONUSES

1. Bonus abuse by Players is not permitted. The following ratio of bonuses received in relation to deposits is deemed abuse: 70% bonus funds received on between 5 and 9 deposits; 50% bonus funds received on 10 or more deposits. In the event of such abuse, the Company reserves the right to prohibit the Player from receiving any bonuses and cancel any winnings obtained using bonus funds both during wagering and after it.
2. The Company reserves the right to review the transaction history and customer logs for any reason and at any time. If during such a review misuse of bonuses by a player is revealed, the Company has the right to cancel the bonuses for this customer.
3. If the Company determines that while redeeming a bonus you use gaming strategies not approved by the Company, the Company is entitled to apply penalty measures and exclude you from current and all future promotions.
4. Here are several known examples of clearing a bonus wagering requirement strategies which we consider unacceptable:
    - placing a high volume of bets which has a minimal impact on your balance. One example of this strategy can be betting on all numbers on a roulette or simultaneous betting on red and black;
    - placing big bets (over €5) with the aim of increasing the bonus balance rapidly and then dramatically reducing the stakes (more than twofold) for no apparent reason and with a sufficient account balance. Each of these cases will be considered separately by the Company;
    - placing big bets in games with a low contribution (stake percentage that counts towards the wagering requirement) and then placing smaller bets in games with a larger contribution;
    - delaying any round of any game, including free spins and bonuses, to a later time when there are no wagering requirements and/or restrictions on making new deposits while free spins and bonuses are still available in the game;
    - any combinations of the above gaming tactics.
5. When abuse of bonuses by a customer is identified, the Company is entitled to apply the following measures to the customer: canceling all existing bonuses and bonus winnings; blocking the customer’s account.
6. You are strongly advised to provide your actual telephone number during registration, as the Company might use it to confirm your identity. If it is not possible to get in touch with you, the Company is entitled to apply restrictions on the use of bonuses, as well as to block your account.

WELCOME PACKAGE

1. Before making a deposit into their account, customers must agree to receive a casino bonus either on the ‘Account Settings’ page in the My Account section, or directly on the ‘Deposit’ page.
2. The bonus will be automatically activated and credited to your account within 24 (twenty-four) hours of all the requirements of the bonus offer set out in this Section 5.1 having been met.
3. To be eligible for the First Deposit Bonus, you need to make a deposit of €10 (ten euro) or higher; to be eligible for the Second, Third and Fourth Deposit Bonuses the deposit amount must be €15 (fifteen euro) or higher.
4. The maximum First Deposit Bonus that can be claimed is €300 (three hundred euro); the

maximum Second Deposit Bonus is €350 (three hundred and fifty euro); the maximum Third Deposit Bonus is €400 (four hundred euro); and the maximum Fourth Deposit Bonus is €450 (four hundred and fifty euro).
5. All deposit bonuses must be redeemed by wagering the bonus amount 35 (thirty-five) times.
6. The activated bonus must be redeemed within 7 (seven) days.
7. Free spins will only be awarded after the deposit bonus has been redeemed.
8. Winnings received on free spins are credited to the main account and do not need to be redeemed.
9. Until the bonus has been redeemed, stakes cannot exceed €5.
10. If a user switches between types of bonuses (although he has already made his choice), refuses them or receives an opposite type of bonus, he loses the right to participate in the Company's bonus offers for subsequent deposits, including a welcome package and a 50% 10th deposit bonus.

50% BONUS ON 10TH DEPOSIT

1. The bonus will be automatically activated and credited to your account within 24 (twenty-four) hours of all the requirements of the bonus offer set out in this Section 5.1 having been met.
2. To be eligible for the Bonus on the 10th Deposit, you must make a deposit of at least €10 (ten euro).
3. The maximum bonus amount that can be claimed is €300 (three hundred euro).
4. The bonus must be redeemed by wagering the bonus amount 35 times.
5. The activated bonus must be redeemed within 48 (forty-eight) hours.
6. The number of free spins will be calculated based on the balance on your account at the moment when the deposit is made. You will get one free spin for each €5 (five euro) of the main account balance. The deposit itself is not taken into account when calculating the number of free spins. Free spins are awarded within 15 (fifteen) minutes of the deposit being made when all requirements of the bonus offer of the Company have been met.
7. The winnings received on free spins are credited to the main account and do not need to be redeemed.
8. Until the bonus has been redeemed, stakes cannot be higher than €5 (five euro).

GIFTS

1. A gift is a special type of bonus which does not require a deposit and is only available to those who have agreed to participate in the casino's bonus offers.
2. Special terms and conditions may apply to gifts, so, before activating them, we highly recommend that you read the T&Cs (bonus amount, wagering requirement etc.) in the relevant section of the My Account page carefully, to get more complete information on this and avoid any misunderstandings.
3. Only one gift per game account can be active at any one time. Gifts do not accumulate and are used according to the queuing principle i.e. the next gift becomes available once the previous gift has been redeemed, canceled or suspended during wagering.
4. A Gift, as well as any winnings made using it, will be lost after it expires. The validity period is specified on the My Account page in the “Bonuses and Gifts” section of our website. A gift is active from the moment it is awarded. Suspending the wagering bonus does not prolong the validity period of an available gift offer.
5. With an active gift, a customer has the right to place bets using funds in their real account.
6. All the Company's T&Cs, including all the other terms and conditions of the Company's bonus policy that do not conflict with the above items, apply.

5.2. Stop List of Wagering Games

In order to redeem winnings from a bonus, players are subject to wagering the amount won depending on the terms of every individual bonus. Players can wager the winnings in various video slot games with a list of exceptions. The following list includes games to which the wagering norms do not apply.

10c Min - European Roulette, 10P Roulette, 12 Number Roulette, 1429 Uncharted Seas, 1524 Golden Quest, 1xEuropean Roulette, 1xMWA, 20 Flaring Fruits, 20 Super Stars, 21 Burn Blackjack, 3 Amigos, 3 Card Blackjack, 3 Card Poker, 3-Hand Casino Hold'em, 3- Hand Casino Hold‘em, 300 Carat BJ, 300 Carat European Roulette, 3D Baccarat, 3D Blackjack, 3D European Roulette, 3D Lucky Number, 4 Dragon Kings, 4 of a Kind Bonus Poker, 4H Steam Joker Poker, 5 Flaring Fruits, 50 Flaring Fruits, 6 Bingo, 6 Card Poker, 7 11 21, 7 Days Anotherland, 7 Fruits, 7 Handed Blackjack (European), 7 Handed Blackjack American, 7 Solitaire, 7-UP, 777, 8 Leprechauns: Scratch Card, 88 Bingo 88, 88 Golden 88, 88 Riches, 888 Dragons™, 888 Gems 3x3, 888 Gems Pull Tabs, 8th Wonder, 9 Pots of Gold HyperSpins™, A Christmas Carol, A Night In Paris JP, Ace Bonus, Aces & Deuces Bonus Poker, Aces & Eights, Aces & faces poker, Aces and Eights 1 Hand, Aces and Eights 10 Hand, Aces and Eights 100 Hand, Aces and Eights 5 Hand, Aces and Eights 50 Hand, Aces And Eights Poker, Aces and Faces, Aces And Faces HD, Aces and Faces Poker, Aces&Faces, Acey Deucey, Action!, Africa, After Night Falls, Age of Asgard, Age of Knights, AirCombat 1942, Aladdin's Lamp, Alchemy Blast, Alchymedes, Alien Hunter, Alkemor's Tower, All Aces, All American, All American 4 Hands, All American HD, All American Poker 1 Hand, All American Poker 10 Hand, All American Poker 100 Hand, All American Poker 5 Hand, All American Poker 50 Hand, Allstar Knockout, Alter World, Amaterasu Keno, Amazing Link Riches, American Blackjack, American Gold Poker, American Poker II, American Poker V, American Roulette, American Roulette 3D, American Roulette Gold Series, American Roulette High Stakes, American Roulette Privee, American Roulette Pro, Ancient Magic, Andar Bahar, Andar Nights, Angel & Devil, Animal Fishing, Apollo, Aquarium, Arabeska, Arabian, Arabic Roulette, Argentina League, Argo, Asia Wins, Astro Legends: Lyra & Erion, AstroBoomers: To The Moon!, AstroBoomers: TURBO!, At The Copa, Atlantic City Blackjack, Atlantic City Blackjack Elite Edition, Atlantic City Blackjack Gold, Atlantis, Atlantis Bingo, Atom, Aura of Jupiter, Auto-Roulette, Auto-Roulette La Partage, Auto-Roulette VIP, Avalon Scratch, Awesome Money, Aztec, Baccarat, Baccarat - Punto Banco, Baccarat 777, Baccarat Babes, Baccarat Deluxe, Baccarat Mini, Baccarat No Commission, Baccarat Pro, Baccarat Super 6, Baccarat Supreme, Baccarat Supreme No Commission, Baccarat VIP, Baccarat Wheel, Baccarat Zero Commission, Back Blackjack, Back to the Fruits Respins of Amun Re, Balloon, Balloon Run, Banana Bingo, Bank Job, Bank of Gold, Bank Robbers, Barn Ville, Baron Samedi, Basketball, Basketball Strike, Battleships, Beauty and the Beast, Bee Fab Pull Tab, Beer Party, Beer Tycoon, Belangkai, Bet Velodrom 3D, Biergarten Fest Scratch Card, Big Apple Wins, Big Win Baccarat, Bikini Party, Billion Llama, Bingo 3, Bingo 37, Bingo 37 Ticket, Bingo 75, Bingo 90, Bingo Bruxaria, Bingo Cientista Doidão, Bingo Gatinho, Bingo Gênio, Bingo Halloween, Bingo Hortinha, Bingo Iglu, Bingo Pilipino, Bingo Pirata, Bingo Pop, Bingo Saga Loca, Bingo Samba Rio, Bingo Señor Taco, Bingo Señorita Calavera, Bingo Soccer, Bingo Trevo da Sorte, Bingole, Bingolícia, Bingote, Birds and Animals, Birds Slot, Birds!, Bit BlackJack, Bit Holdem, Black Beauty, Black Jack, Black Jack 21, Black Jack VIP, Blackjack, Blackjack (3 Hand), Blackjack - Multi-hand, Blackjack - Single Deck™, Blackjack 21 + 3, Blackjack Atlantic City, Blackjack Bonus, Blackjack Classic, BlackJack Classic™, Blackjack Double, Blackjack Double Exposure, Blackjack Double Exposure 3 Hand, Blackjack European, Blackjack Fast, Blackjack Gold 5, BlackJack High, BlackJack Lucky Sevens, Blackjack Mh, Blackjack Multihand, Blackjack Perfect Pairs, Blackjack Platinum 1, Blackjack Royal Pairs, Blackjack Single Deck, Blackjack Supreme Multi Hand, Blackjack Supreme Single Hand, Blackjack Surrender, Blackjack Switch, Blackjack Touch - Single Deck, Blackjack Vegas Strip, Blackjack VIP, Blackjack Xchange, BlackJack™, Blazing Fruits, Blazing Fruits 3x3, Blazing Fruits Pull Tabs, Blood Eternal, Blood Queen Scratch, Blood Suckers, Blood Suckers™, Blossom Wings,

Blue Beard, Board Games, Boat Trip Mississippi, Bomb Squad, Bonanza Wheel, Bonus Deuces Wild, Bonus Deuces Wild 1 Hand, Bonus Deuces Wild 10 Hand, Bonus Deuces Wild 100 Hand, Bonus Deuces Wild 5 Hand, Bonus Deuces Wild 50 Hand, Bonus Deuces Wild Poker, Bonus Poker, Bonus Poker 1 Hand, Bonus Poker 10 Hand, Bonus Poker 100 Hand, Bonus Poker 5 Hand, Bonus Poker 50 Hand, Book of Bastet, Book Of Crazy Chicken, Book of Juno, Book Of Keno, Book of Madness, Book of Madness Respins of Amun Re, Book of Oasis, Book of Romeo & Julia, Book of Romeo and Julia Golden Nights, Book of Shadows, Book of Slingo, Book of Win, Books & Bounties, Books & Bulls Golden Nights, Books & Pearls, Books & Temples, Books And Bulls RHFP, Books and Pearls Respins of Amun Re, Booming Bananas, Booming Seven , Booming Seven Deluxe, Boss The Lotto, Boto Bingo, Boxes, Break Da Bank Again Respin, Bubble Mania, Buffalo Spirit 3x3, Buffalo Spirit Pull Tabs, Bull Cards, Bull Fight, Bun in the Oven, Burning Ice, Burning Ice 10, Burning Ice 40, Burning Keno, Burning Pearl Bingo, Cabaret Dancing Bones, Cai Shen Bingo, Cai Shen Fishing, Caishen Dao, Calavera Bingo, Candy, Cappadocia, Captain Domino, Card Roulette, Caribbean Beach Poker, Caribbean Blackjack, Caribbean Hold'em, Caribbean Poker, Caribbean Saga, Caribbean Stud, Caribbean Stud Poker, Carnaval Bingo, Carnaval Forever, Carnaval Scratchcard, Carol Of The Elves, Carousel, Cash Cuisine, Cash or Crash, Casino, Casino Battle, Casino Hold'em, Casino Holdem, Casino Holdem 1, Casino Hold`em, Casino Roulette , Casino Slot, Casino Stud Poker, Casino War, Caterpillars, Cazino Cosmos, Celebrity Zoo Scratch Card, Champions, Champions Bingo II, Champions Ondemand, Charming Wheel, Charms & Clovers, Chefs Menu, Cherry Blast, Cherry Blast Scratch, Cherry Bomb Deluxe, Cherry Cherry Scratchcard, Chicago Bang Bang!, Chicago Nights, Chilli Pop, Chilling Tiger, Christmas Party, Christmas Slot, Chuck a Luck, Circus, Circus Bingo, City Slot, Classi Keno, Classic 1, Classic 2, Classic Blackjack, Classic Blackjack Gold Series, Classic Cars Deluxe, Classic Mario, Classico, Coils of Cash, Coin Conqueror, Coin Field, Coin Vault, Coins, Color Champion, Colours, Cool Buck - 5 Reel, Copa Libertadores, Cops & Robbers, Cosmic Crystals Scratch, Courier Sweeper, Cowboy, Craps, Crazy Mice, Crazy Monkey, Cricket X, Crown & Anchor, Crypto Mania Bingo, Crystal Ball Golden Nights, Crystal Ball Red Hot Firepot, Crystal Burst XXL, Cup Cakes, Cupid's Scratch, Curious Machine Plus, Cute Cats, Cutie Cat, Cutie Cat Crazy Chicken Shooter, Cyber Catz: Scratch Card, Dark, Dark 100, Dark Joker Rizes, Dark Vortex, Darts 180, Dashing Derby, Dazzling 7, Dead or Alive™, Delighted Dragon, Deuces & Jokers, Deuces and Joker, Deuces Wild, Deuces Wild 1 Hand, Deuces Wild 10 Hand, Deuces Wild 100 Hand, Deuces Wild 4 Hands, Deuces Wild 5 Hand, Deuces Wild 50 Hand, Deuces Wild HD, Deuces Wild Video Poker, Deutsches Roulette, Diamond, Diamond Deal, Diamond Rich Life 3x3, Diamond Rich Life Pull Tabs, Diamond Valley, Diamonds, Diamonds are Forever 3 Lines, Dice, Dice Bingo, Disc of Athena, Disco Keno, Disco Night, Disco Spin 3x3, Disco Spin Pull Tabs, Divine Fire, Dog 6 H.Odds, Dog H.Odds On Demand, Dog Racing, Dogs 3D, Domino QiuQiu, Donut City, Donut Rush, Double Aces & Faces, Double Bonus, Double Bonus Poker, Double Bonus Poker 1 Hand, Double Bonus Poker 10 Hand, Double Bonus Poker 100 Hand, Double Bonus Poker 5 Hand, Double Bonus Poker 50 Hand, Double Bonus Poker HD, Double Double Bonus, Double Double Bonus Poker, Double Double Bonus Poker 1 Hand, Double Double Bonus Poker 10 Hand, Double Double Bonus Poker 100 Hand, Double Double Bonus Poker 5 Hand, Double Double Bonus Poker 50 Hand, Double Dragons, Double Exposure, Double Exposure Blackjack mh, Double Joker, Double Joker Poker HD, Double Your Dough, Dr. Jekyll & Mr. Hyde, Draculars Blood Bank Scratch, Dragon Dance, Dragon Fishing, Dragon Fishing II, Dragon Kings™, Dragon Master, Dragon Of The Princess, Dragon Scrolls, Dragon Tiger, Dragon's Cave, Dragons Tomb, Draw High Low, Duck Shooter, Duck Shooter Crazy Chicken Shooter, Duobao Baccarat, Dwarf's Gold, Dynamic Paytable Roulette, E-Bingo, E.T. Races, E.T.Races, Easter Island, Easter Island 2, Easter Pick, Egg Hunter, EggOMatic™, El Porko Mafioso, Elephant Scratchcard, Elite of Evil: The First Quest, Elusive Gonzales, England League, England League Ondemand, English Fast League, English Soccer, Epic Gems, Escape from Alcatraz, Euro Cup 2020, Euro Cup 2020 Ondemand, Euro League Legends, Euro Roulette, Euro Twins Roulette, European Blackjack, European Blackjack Elite Edition, European Blackjack Mh, European Roulette, European Roulette Christmas Edition, European Roulette Dark Mode, European Roulette Gold Series, European Roulette High Stakes, European Roulette Low Stakes, European Roulette Pro, European Roulette Small Bets, European Roulette VIP, Evolution, Explodiac

Red Hot Firepot, Explosive Cocktail, Exposure Blackjack, Extra Bingo , Extra Clovers, Extreme, Extremely Rich, Ez2 Lotto, F777 Fighter, Fa-Fa Twins , Faces & Deuces, Faerie Spells™, Fair Roulette, Fair Roulette Privee, Fair Roulette Pro, Fall of the Beast, Fan Tan, Fancy Fruits Crazy Chicken Shooter, Fancy Fruits Golden Nights, Fancy Fruits Respins of Amun Re, Fancy Fruits RHFP, FanTan, Fashion, Fashion TV Nations League, Fervent Diamond, Fervent Diamond Nudge, Fire & Steel, Firefly Keno, Firestorm Bingo, Firing Hot, First Person American Roulette, First Person Baccarat, First Person Blackjack, First Person Craps, First Person Dragon Tiger, First Person Dream Catcher, First Person Football Studio, First Person Golden Wealth Baccarat, First Person Lightning Baccarat, First Person Lightning Roulette, First Person Mega Ball, First Person Roulette, First Person Blackjack, Fish Prawn Crab, Fish-Prawn-Crab Dice, Fishermen Gold, Fishing Expedition, Fishing God, Fishing Kingdom, Fishing War, Five Aces, Five Ball Fiesta, Five Dragons Fishing, Five Hand Vegas Blackjack, Five Hand Vegas Blackjack V2, Flame Roulette, Flash Winnings, FLG Game, Fly Jet, Fly Piggy Fly, Football, Football 3x3, Football Bet, Football Hub, Football League Round, Football Penalty Duel, Football Pro Scratchcard, Football Slot, Football Streak, Football Strike, Force Of Dragon, Forest Animal, Forest Party, Forever Diamonds, Fort Brave, Fortuna, Fortune, Fortune 18, Fortune black, Fortunes, Four Aces, Four Seasons, Frankenslot's Monster, Freecell, Freeway Poker, French Keno, French Roulette, French Roulette Privee, French Roulette Pro, Frenzy Discs: Twin Numbers, Frog Creek, Fruit, Fruit Bat Crazy™, Fruit Casino, Fruit Casino 3x3, Fruit Casino Pull Tabs, Fruit Cocktail, Fruit Fashion, Fruit Heat, Fruit Love, Fruit Mania, Fruit Mania Golden Nights, Fruit Punch Up, Fruit Rush, Fruit Scapes, Fruit Scapes 3x3, Fruit Scapes Pull Tabs, Fruit Snapz, Fruitoids, Fruitomatic, Fruits Bar, Fruits Bar Pull Tabs, Fruits Fortune Wheel, Fruits Fortune Wheel 3x3, Fruits Fortune Wheel Pull Tabs, Fruitsie, Fruity Flurry, Fruity Taste, Fun Fruit, Gagarin-61, Galaxy, Galaxy Roulette, Gambeta Bingo, Gangsters, Gates of Persia, Gem Fishing, Gem Riches, Gem Roulette, Genie Wishes, Germany League, Germany League Ondemand, Ghost Pirates™, Gifts of Ostara Scratch, Giovanni’s Gems, Global American Roulette, Global Bet, Global Euro Roulette, Global Poker Roulette, Go Go Magic Cat, Go Go Magic Dog, Go Gold Fishing 360, Goal, Goal Football League Round - Italian, Goal Football League Round - Spanish, Goblin Run, Gods Slash Fish, GodzFishing, Gold and Money, Gold Bars & Rounds, Gold Cai-Shen Fishing, Gold Cai-Shen Fishing 2, Gold Canyon™, Gold Digger: Mines™, Gold Dragon 360, Gold Rooster Lottery, Gold Roulette , Goldaur Guardians, Golden Chip Roulette, Golden Clover, Golden Crab, Golden Dragon, Golden Dragon Club, Golden Egg Keno, Golden Egg Of Crazy Chicken, Golden Egg of Crazy Chicken Crazy Chicken Shooter, Golden Garuda, Golden Girls, Golden Hook™, Golden Joker Dice, Golden Lemon, Golden Lemon Deluxe, Golden Lucky Cat, Golden Potion, Goldfire 7s, Good Girl/Bad Girl, Gorgeous Diamond, Gorgeous Diamond 3x3, Grand Crown, Grand Riches, Great Warrior, Greedy Goblins, Green Grocery, Greyhound Races, Greyhound Streak, Greyhounds, Greyhounds Ondemand, Guess Train, Gypsy Rose, Hallow Pick, Halloween, Halloween Keno, Halloween Lotto, Halloween Money, Halloween Scratch Card, Halloween Slot, Happy 10, Happy Beast Cards, Happy Birds, Happy Cards, Happy Holidays Scratch, Happy Lottery, Happy New Year, Haunted Money, Haunted Money 3x3, Haunted Money Pull Tabs, Havana Club, Heads & Tails, Heads and Tails, Heads and Tails XY, Heart Of Princess, Hearts, Hearts of Three, Hellfire, Hi-Lo Blackjack, Hi-Lo Switch, High Hand Holdem Poker, High low, Highway Stars, Hilo, HiLo Gambler, Hockey, Holdem Poker, HollyWood Bingo, Holmes & The Stolen Stones, Holmes and the Stolen Stones, Horse 6, Horse 6 Ondemand, Horse Racing Real, Horse Racing Roulette, Horse Racing Virtual, Horses 10 Flat, Horses 10 Flat Ondemand, Horses 10 Sprint, Horses 10 Sprint Ondemand, Horses 12 Flat, Horses 12 Sprint, Horses 6 H. Odds, Horses 6 H. Odds Ondemand, Horses 8 Flat, Horses 8 Flat Ondemand, Horses 8 Sprint, Horses 8 Sprint Ondemand, Horses Streak, Horseshoe, Hot Fruits Wheel, Hot Fruits Wheel 3x3, Hot Fruits Wheel Pull Tabs, Hot Keno, Houdini, Huaguoshan Legends, Hugo 2, Hyper Burst, Immortal Romance, In Between Poker, Infinitely Hot, Instant Bingo, Instant Football, Instant Greyhounds , Instant Horses, Instant Speedway, Instant Trotting, Instant Velodrome, Irish Charms, Irish Story 3x3, Irish Story Keno, Irish Story Pull Tabs, Island 2, It Came From Venus JP, Italia 3x3, Italia League, Italian Fast League, Italian Roulette, Italian Soccer, Italy League Ondemand, Jack Hammer 2: Fishy Business™, Jack Hammer™, Jackpot, Jackpot 6000™, Jackpot Cherries, Jackpot Poker, Jackpot Roulette, Jackpot Stud Poker, Jacks or Better,

Jacks or Better 1 Hand, Jacks or Better 10 Hand, Jacks or Better 100 Hand, Jacks or Better 4 Hands, Jacks or Better 5 Hand, Jacks or Better 50 Hand, Jacks or Better Double Up, Jacks Or Better HD, Jacks Or Better Poker, Jacks or Better Saloon, Jade Butterfly™, James Cook, JetX, JetX 3, Jewel, Jingle Up, Jogo Do Bicho, Joker Dice, Joker Factor, Joker Poker, Joker Poker 100 Hand, Joker Poker 4 Hands, Joker Poker Aces HD, Joker Poker Kings HD, Jokerizer, Joker´s Wild, Jolly Poker, Just a bingo, KA Fish Hunter, Kawaii Kitty, Keno, Keno Deluxe, Keno Fortunes, Keno Live, Keno Neon, Keno Night, Keno Pop, Keno Rush, Keno T+, Keno Universe, Keno Vegas, Keno80, King & Queen, King Octopus, King of Fruits, King of Jumping Scratch, King of Jungle, King of the Jungle, King Of The Jungle Golden Nights, Kingly Crown, Kitten Rest, Kitty Cash, Kitty Cash Scratch, Kitty Puzzle, La Dolce Vita, La Dolce Vita Golden Nights, La Dolce Vita RHFP, Land Of Heroes, Land of Ozz, Las Vegas, Lava Lions, Le Kaffee Bar, Legend of Erlang, Legend Of The Nile™, Let It Ride Poker, Let's Enhance, Libertadores Ondemand, Lightning Joker, Lightning Lucky Six, Lightning Roulette, Limbo Cat, Limoncello, Live Lotto, Live Roulette, Live Slots, Livegames 37, Locomodin, London Hunter, Loot or Boot, Lost Treasure, Lost Vegas Zombies Scratch, Lottery Wheel, Lotto Lucky, Lotus Love, Love Magic, LoveYa, Low Roulette, Lucky 3, Lucky 5, Lucky 7, Lucky 7 Blackjack, Lucky Card, Lucky Cat Blackjack, Lucky Christmas, Lucky Clover, Lucky Coin, Lucky Coins, Lucky Day: Cheltenham Champions, Lucky Day: Christmas Cashcade, Lucky Day: Eggstravaganza, Lucky Day: Football Gold, Lucky Day: Mega Hallowin, Lucky Day: Summer Spike, Lucky Drink, Lucky Drink In Egypt, Lucky Green 777, Lucky Keno, Lucky Ocean, Lucky Pigs, Lucky Riches Hyperspins, Lucky Roulette, Lucky Sevens, Lucky Six , Lucky Spin European Roulette, Lucky Tanks, Lucky Trick Pull Tabs, Lucky Wheel, Lucky X, Ludo, LUX Roulette, Luxor Scratch, Luxurious World, Luxury Lux, Maaax Diamonds Golden Nights, Mafia: Syndicate, Magic, Magic Garden, Magic Garden 10, Magic Garden 40, Magic Luck, Magic of Christmas, Magic Poker, Magic Rush Deluxe, Magic Rush Win, Magic Shoppe, Magic Stone, Magic Wheel, Magnificent Fruits, Magnify Man, Mahjong, Majesty Fruits, Marswood Party, Martians Attack, Match Day, Match Mania, Max Car Motor Racing, Maxi Roulette, Maya Mystery, Mayan Fire, Mega, Mega Gems, Mega Glam Life, Mega Jack HD, Mega Joker, Mega Love, Mega Score, Megamoney, Mehen, Melbet European Roulette, Mermaid Hunter, Mighty Dragon, Million Coins Respin, Mine Field, Miner Babe, Mines, Minesweeper XY, Mini Roulette, Moirai Blaze Scratch, Money Matrix, Money Tree, Money Wheel, Monkey Mania, Monster Blast, Monster Legend, Monsters, Monsters' Scratch, Moon Stone, More Cat Mania, More Gold Diggin', More Or Less, Motorbike V2 Ondemand, Motorbikes, Mr Chu Tycoon, Mr. Vegas, Muertitos, Muertitos: Video Bingo, Multi Hand Atlantic City Blackjack, Multi Hand Classic Blackjack, Multi Hand European Blackjack, Multi Hand Vegas Downtown Blackjack, Multi Hand Vegas Single Deck Blackjack, Multi Hand Vegas Strip Blackjack, Multi-Hand Blackjack, Multi-Hand Blackjack V2, Multifire Roulette, Multihand - Jacks or Better Poker, Multihand Blackjack, Multihand Blackjack Pro, Multiplayer Bull Cards, MWA, Mysteries of the East, Nang Kwak, Nascar Streak, Nektan Blackjack, Nektan Roulette, Neon Jungle Scratch, Neon Keno, Neon Roulette, Neon Shapes, Neptune Treasure Bingo, Nerves of Steal, New Triple, New Triple HD, Next Six, Night Wolves, No Commission Baccarat, No Zero Roulette, Nordic Quest, Number Bonus, Number Game, Nuwa, Oasis Poker, Oasis Poker Classic, Ocean Pearl, Ocean Ruler, Ogre Empire, Old Fisherman, Ole Bingo, Olympus Treasures, One More Poker, Oracle Real Casino Roulette, Orient Express, Ozwin's Jackpots, Pachinko, Pachinko 2, Pachinko 3, Pai Gow, Pai Gow Poker, Paint Scratch, Paris Nights, Partick's Pick, Party Pop, Patrick's Magic Field, Penalty, Penalty Series, Penalty Shoot-Out, Penguin City, Persian Nights, Phantom's Mirror, Pharao's Riches, Pharao's Riches Golden Nights, Pharao's Riches RHFP, Pharaoh, Pharaon, Phoenix's Fruits, Pick Your Way to a Winner, Piggy Bank, Piggy Bank Scratch, Piggy Picker, Pinocchio, Pip's Quest, Pirate 21, Pirate Cave, Pirate Cave 3x3, Pirate Cave Pull Tabs, Pirate Island, Pirates Bay, PK10, Planet 67, Planets, Platinum Bullions, Platinum Hounds, PlingoBall, Plinko, Plinko XY, Pok Deng, Poke The Guy, Poker King, Poker Race, Poker Roulette, Poker Teen Patti, Pompeii, Pontoon, Pontoon 21, Pop 'til You Drop, Portomaso Real Casino Roulette 2, Poseidon's Secret, Power Balls (CD), Power Balls Light, Prehistoric Story, Premier Blackjack with Lucky Lucky™, Premier Blackjack with Side Bets, Princess of Swamp, Pro-Pong Table Tennis, Pull A Cracker, Pull Tab Cashing Rainbows, Pull Tab Go Wild on Safari, Pull Tab Hot Cross Bunnies, Pull Tab Jewellery Box, Pull Tab Shore Thing, Pull Tab Sunset Reels, Pumpkin Patch, Pumpkin Win, Puppy

Payday Scratch, Purple Brilliant, Pyramid, Pyramid Treasures, Queen of Gold™, Racing Dogs, Racing Horses, Raid the Piggy Bank, Rainbow 3x3, Rainbow Blackjack, Rainbow Wilds Scratch, Ramses Book Golden Nights, Ramses Book Respins of Amun Re, Ramses Book RHFP, Rasta Bingo, ReTrigger Happy Pull Tab, Real Christmas Roulette, Real Fighting, Realistic Roulette, Red Card, Red Chilli Luck, Red Dog, Red Hot Sevens, Red Hot Sevens Pull Tabs, Red Queen, Red Queen Blackjack, Red Square Games, Reel Extreme, Reel Gems, Reel Gems Deluxe, Reel Hot Respin™, Reel Riches, Reel Steal™, Reels of Wealth, Retro Reels, Retro Solitaire, Rich Life, Rich Life 3x3, Rich Life Pull Tabs, Riches, Ride `Em Poker, Ride'm Poker, Rio Bingo, RNG-WAR, Roasting Hot, Roasting Hot 100 Lines, Roasting Hot 40, Robin Hood: Shifting Riches™, Rock VS Paper: Vikings Mode, Rocket Dice, Rocket Dice XY, Rocky Mocky, Roll To Luck, Roman Legion Extreme Red Hot Firepot, Roman Legion Golden Nights, Romance of the Three Kingdoms, Romeo, Rooftop Fight, Roulette, Roulette Advanced, Roulette Adviser, Roulette American Pro, Roulette Classic, Roulette Common Draw 12 Numbers, Roulette Euro Pro, Roulette Grand Croupier, Roulette Grand Croupier Chiquito, Roulette Grand Croupier Rebeca, Roulette Royal, Roulette Silver, Roulette Single Zero Roulette, Roulette with track, Roulette X2, Roulette X5, Roulette – American, Roulette™, Royal Court, Royal Riches, Royal Seven Golden Nights, Royal Seven Ultra, Royal Seven XXL, Royal Wealth, Royal Wins, Run Amuck, Russian Keno, Russian Poker, Safari Sam, Saloon, Samurai, San Gong, Santa's Village, Santa's Wild Pick, Santa's Workshop, Sapphire Roulette, Savanna Moon, Scalding Hot, Scarab Treasure, Scout Gaming, Scratch Dice, Scratch Match, Scratchy Bit, Scroll Of Anubis, Scrooge, Scudamore's Super Stakes™, Seasons, Secret Agent, Secret Cupcakes, Secret of the Stones, SEDIE, Sequential Royal, Sevens, Sevens & Books, Sevens Fire, Sheriff Jack, Shogun Secret Crazy Chicken Shooter, Showball 3, Showdown, Showhands, Si-Xiang Scratch, Sibyl, Sic Bo, Sic bo 888, Sic Bo Dragons, Sic-Bo, Sicbo, Sicbo Australia, Signs Of Fortune, Simply The Best, Sin City Nights, Single Deck Blackjack, Single Deck Blackjack Elite Edition, Single Deck Blackjack Gold Series, Single Deck Blackjack Mh, Single Hand Blackjack, Siren's Kingdom Scratch, Six Card Charlie Blackjack, Six Shooter, Sizzling Crown, Sizzling Crown Pull Tabs, Slice And Dice, Slingo Advance, Slingo Ante Up, Slingo Berserk, Slingo Big Wheel, Slingo Cascade, Slingo Classic 20th Anniversary, Slingo Fire & Ice, Slingo Fluffy Favourites, Slingo Lightning, Slingo Lucky Larry's Lobstermania, Slingo Lucky Streak, Slingo Reel King, Slingo Reveal, Slingo Showdown, Slingo Starburst, Slingo Wild Adventure, Slingo Xing Yun Xian, Slot Car Races, Slot It In!, Slots Angels, Snack Blast, Snakes And Ladders, Snow Scratcher, Solar Goddess, Solitaire, Space Cat, Space Cowboy, Space Force, Space Hunters: Scratch Card, Space XY, Spaceship, Spain League, Spain League Ondemand, Spanish Fast League, Speed Cricket Baccarat, Speedway, Speedway Ondemand, Spider Solitaire, Spin 2 Wheels, Spin 2 Win, Spin 2 Win American, Spin 2 Win Royale, Spin 2 Win Royale American, Spin and Win, Spin Dizzy Pull Tab, Spin Payday, Spin X, Spina Colada, Spinball, Spinfinity Man, SpinLotto Scratch, Spino Greyhounds, Spino Horses, Spinola Lottery, Spooky Scary Scratchy, Sport Slot, Squeaky Blinders, Stack'em Scratch, Stacks of Jacks, Stampede, Stardust, Steam Joker Poker, Sticky Diamonds, Sticky Diamonds RHFP, Stuffed with €100s, Sugar Pop, Sugar Pop 2™, Sumi-e, Summer Cocktail, Summer Scratch, Sunny Shores, Suntechnik Classic, Super 6, Super 7 Blackjack, Super Baccarat, Super BarX Pull Tab, Super Bola, Super Duper Cherry, Super Duper Cherry RHFP, Super Fast Hot Hot Respin, Super Graphics Upside Down Pull Tab, Super Keno, Super Las Vegas HD, Super Lucky Reels, Super Mask, Super Multitimes Progressive HD, Super Sevens, Super Shamrock, Super Super Fruit, Super Video Poker, Super7, Superb Keno, Swedish Roulette, Sweet Alchemy Bingo, Sweet Candy Slot, Tai Xiu, Take 5, Take 5 Golden Nights, Take 5 RHFP, Taxi Movida, Teen Patti, Teen Patti Face Off, Temple Stacks: Splitz™, Tennis, Tens or Better, Tens or Better 1 Hand, Tens or Better 10 Hand, Tens or Better 100 Hand, Tens or Better 5 Hand, Tens or Better 50 Hand, Tens Or Better HD, Texas Hold'em Bonus, Texas Hold'em Poker, Texas Holdem Poker, Texas Hold`em, Texas Hold’em Poker 3D, Thai HiLo, The Alchemist, The Angler, The Book Beyond, The Charm of Cleopatra, The Curious Cabinet Scratch, The Dark Joker Rizes, The Deep Monster, The Dollar Game, The Expandable, The Exterminator, The Ghost Walks, The Glam Life, The Gold of Poseidon, The Golden Owl of Athena™, The Harvest Wheel, The Incredible Balloon Machine, The Kingdom Of The Elves, The Land Of Heroes Golden Nights, The Link Scratch, The Moneymania, The One Armed Bandit, The Pesos game,

The Saloon HD, The Shield of Zeus, The Slotfather JP, The Slotfather: Part II, The Smart Rabbit, The Thimbles, The Tipsy Tourist, The True Sheriff, The Wish Master™, Thimbles, Three Card Poker, Three Card Poker Deluxe, Three Card Rummy, Three Cards, Thrones Of Persia, Tiger Scratch, Tiger's Claw, Tomatina Bingo, Top Secret, Tower of Power, Treasure Island, Treasure of Horus Scratch, Treasure Room, Treasure Tombs, Tree of Fortune, Trevo da Sorte Scratch Card, Trey Poker, Triple 7, Triple Bonus, Triple Bonus HD, Triple Bonus Poker, Triple Double Bonus Poker, Triple Edge Poker (Three Card Poker), Triple Tigers™, Troll Dice, Tron Race, Tropical Fruitsie, Turbo 90, Turbo Keno, Turbo Poker, Turbo Roulette, Turkish Blackjack, Turkish Roulette, Turtle and Phoenix, Tut's Twister, Tutan keno, TV Roulette, Tycoons, Ultimate Baccarat, Under the Bed, Undersea Battle, Untamed - Giant Panda, Upper Hot, Valley of Pharaohs, Valley Of The Gods, Valley Of The Gods 2, Vampire The Masquerade - Las Vegas, Vampires, Vegas, Vegas 2, Vegas Downtown Blackjack, Vegas Single Deck Blackjack, Vegas Strip Blackjack, Vegas Strip Blackjack Elite Edition, Vegas Strip Blackjack Gold Series, Vegas VIP Gold, Vegas Wins, Victorious™, Video Poker Jacks or Better, Viking, Viking Runecraft Bingo, Viking Voyage™, Viking Wilds Scratch, Vikings Go Berzerk, Vikings go to Hell, Village Fun, Violet Vacation, VIP Keno, VIP Roulette, Virtual Baccarat, Virtual Burning Roulette, Virtual Challenge Cup, Virtual Classic Roulette, Virtual Cup, Virtual Euro Trophy, Virtual Football , Virtual Football Cup, Virtual Football Pro, Virtual Golf, Virtual Greyhound Races, Virtual Horse Races, Virtual Motorcycle Speedway, Virtual Racing, Virtual Roulette, Virtual SicBo, Virtual Soccer, Virtual Tennis , Wai-Kiki Scratch, Walking Death, War, Way of the Warrior: Scratch Card, Wealth Club, Weekend In Vegas, Western Jack, Wheel of Africa, Wheel of Fortune, Wheel of Fruits, Wheel of Hounds, Wheel of Monsters, Wheel of Steal, Wheel of Winners, Wheely Wheely Big, Wicked Circus, Wild Bonus Re-Spins, Wild Extra Cats, Wild Heroes, Wild Jester , Wild Orient, Wild Pops, Wild Rapa Nui, Wild Robo Factory, Wild Rubies Christmas Edition, Wild Rubies Golden Nights, Wild Rubies Red Hot Firepot, Wild Spin, Wild Texas, Wild Water King, Wild West, Wildlife 2, Wilds Gone Wild, Win Blaster, Win Shooter, Windjammer, Winter Night, Winterberries, Wolf Hunters, Won Won Catching, World Cup, World Cup Keno, World Cup Ondemand, World Football, World Hockey League, World of Fruits, World War, XKeno, Xmas 3x3, Xmas Keno Cat, Xmas Luck, XXXtreme, Yak Yeti & Roll™, YaSunHi, Yatzy, Yukon 21, Zeppelin, Zodiac Signs, Zombie Hoard, Zombie Moon, Zombie Party, Zoom Roulette

5.3. Errors or Omissions

1. In the event of malfunction of computer software or hardware which is used by us, we will use reasonable endeavours to rectify the problem as soon as possible. If such problems cause a game to be interrupted to the extent that it cannot be restarted from exactly the same moment it is interrupted without irreversible loss of data, we will apply the most reasonable and fair policies to this situation (which may include reinstating your Account balance as it appeared before the last bet was logged on the Company's server immediately prior to the occurrence of the problem).
2. If as a result of an error funds have been credited to your account and you use these funds to place bets or to participate in games, we may cancel such bets and/or withhold any winnings that were received using such funds. If we have paid you winnings received from such bets or games, the Company is entitled to have them returned.
3. When you access the Service via the Internet, you must understand that:
    - you may encounter system problems, defects, errors or malfunctions of the Service. If you experience any technical problems, please contact the Support Service by e-mail support-tl@1xcasino.com;
    - success in promotions that are carried out at speed directly depends on the equipment used and the speed of your Internet connection;
    - rules for any promotion or game are always available for review, please do not forget to read them before using the products of our Service.

4. If you place a bet on a live event, you may not be able to see or otherwise obtain the latest information about the event in the relevant period of time. The Company is not liable to you for any losses that you incur as a result of a delay in the transmission of information relating to any event.
5. You are solely responsible for the speed of your internet connection and the state of the equipment you use to access the internet. The Company does not accept any liability for any losses that you incur (as a result of loss of service, poor internet connection or otherwise) due to the internet service providers or telecommunication service providers which you use to access the Service.

5.4. Force Majeure Events

1. The Company will not be liable or responsible for any failure to perform or delay in performance of any of our obligations under the Terms and Conditions that is caused by events outside our reasonable control, including, without limitation, interruption in telecommunication networks, problems with electricity, problems with computers (or other equipment) belonging to third parties, fire, lightning, explosions, floods, extreme weather conditions, strikes and blockages, terrorist acts, acts of government or other competent authorities ("Force Majeure").
2. Our performance is deemed to be suspended for the Force Majeure period. We will use our reasonable endeavours to bring the Force Majeure event to a close or to find a solution by which the Company's obligations may be performed despite the Force Majeure event.

6. Privacy & Management of Personal Data

Privacy & Management of Personal Data

This Privacy Policy reflects data-protection principles informed by internationally recognised standards, including practices commonly associated with the General Data Protection Regulation (GDPR), applied to the extent appropriate for the Company's licensed activities. This Policy does not constitute a representation of full compliance with the GDPR.

The provisions of this Policy apply to all Customers who interact with the Company’s platforms, products, and services. It is the responsibility of each Customer to carefully review this Policy to understand how their personal data may be processed.

The Company also recognizes its obligation to provide clear information regarding the use of cookies and other tracking technologies on its websites. Accordingly, this Policy includes a description of the technologies used, the purposes of their deployment, and the choices available to Customers with respect to data collection through such technologies.

6.1. DATA WE COLLECT UPON REGISTRATION

To create an account and access our Services, each Customer is required to submit a minimum set of personal data. This information is essential for establishing your identity, verifying your eligibility to use the platform, and ensuring secure and lawful access to our services.

We collect only such data as is necessary for clearly defined purposes. The registration process is designed to ensure that Customers understand what information is being collected and why, and that they provide it voluntarily and consciously.

Personal Data Required at Registration

When registering an account, you will be asked to provide the following mandatory information:

- Full name. Your legal first and last name, as stated in your identity document.
- Permanent residential address. Including country, city, street address, and postal code. This must reflect your actual place of residence.
- Date of birth. Required to confirm your legal capacity to use the services offered on our platform.

This core information is necessary to proceed with account creation and service activation. Your account cannot be established without the submission of this data.

Additional Information

Depending on your use of the Website and the nature of your activity, we may request further information, including but not limited to:

- Place of birth;
- Nationality;
- Contact details (email, telephone);
- Identity document number and scan/photo of the document;
- Proof of address (e.g., utility bill, bank statement);

- Facial verification (e.g., photo of the Customers holding their ID);
- Preferred language or communication channel;
- IP address, date of access, visited web pages, language used, software crash reports, type of browser used and device information (collected automatically for security purposes). When you interact with services, our Servers store your unique activity log, which collects certain administrative and traffic information. This information is needed to ensure we provide services of the highest quality.

The collection of additional information is limited to what is necessary to verify your identity, protect your account, fulfill legal requirements, and ensure the safe and responsible use of the Services.

Responsibility and Accuracy

Customers are responsible for ensuring that the personal data they provide during registration is accurate and up to date. If we identify inconsistencies or incomplete records, we may request confirmation or supporting documentation, or temporarily restrict account functionality until the matter is resolved.

6.2. CONSENT TO THE PROCESSING OF PERSONAL DATA

Before completing the registration process, you will be clearly informed about the scope and purpose of the data being collected and how it will be used. You will then be required to provide your consent to the processing of your personal data by:

- Explicitly confirming your agreement by checking a consent box displayed during registration, alongside the link to the full version of our Privacy Policy;
- Affirming that you have read and understood the Privacy Policy and agree to the processing of your data in accordance with its terms.

Consent is granted freely, specifically, and unambiguously, and it is recorded in our systems along with a timestamp and the version of the policy accepted at the time.

Without this consent, you will not be able to complete the registration process or use any of the services provided on the platform.

You may withdraw your consent at any time by contacting us using the details provided in this Policy. Please note that withdrawal of consent may result in the restriction or termination of your access to certain services if the processing of personal data is necessary for their provision.

When Consent Is Not Required

The Company does not rely on consent as a legal basis where personal data is processed under any of the following lawful grounds:

- Where processing is required by applicable law, regulation, or an order of a public authority;
- Where processing is necessary to fulfill the Company’s obligations under contractual or pre-contractual arrangements with the Customer;
- Where processing is necessary to protect the vital interests of the data subject or another natural person;
- Where processing is necessary for the pursuit of the Company’s legitimate interests, such as fraud prevention, ensuring the integrity of services, or enforcing platform rules, provided such

interests are not overridden by the Customer’s rights;
- Where processing is carried out for statistical or analytical purposes in anonymized form;
- Where the Customer has made the data publicly accessible;
- Where data is subject to disclosure in accordance with legal or regulatory requirements.

6.3. HOW WE USE YOUR INFORMATION

We process the Personal Information we collect from you in order to deliver the Services. In particular, we will use your data for the following purposes:

- To process your bets, deposits, withdrawals, and other financial transactions, including verifying payment instruments, ensuring account funding, and administering winnings or refunds;
- To provide access to gaming and related services, including enabling participation in games of chance, interactive betting services, and other features available on our platform;
- To deliver customer support and operational communications, including assistance with registration, verification, account settings, technical troubleshooting, and general enquiries;
- To verify your identity and perform checks required by law, including age verification and validation of personal documents submitted for account opening or ongoing use;
- To detect, investigate and prevent fraud, system abuse, or any prohibited or unlawful activity, including duplicate accounts, misuse of bonuses, or breaches of our Terms of Service;
- To ensure compliance with applicable legal and regulatory obligations, including those related to anti-fraud and integrity monitoring, security, risk management, and financial reporting;
- To send service-related notifications or updates, such as changes to our terms, policies, or system availability;
- To provide promotional and marketing communications, where you have actively opted in to receive such materials. This may include updates about our services, special offers, or communications from selected business partners. You may withdraw your consent at any time;
- To perform internal data analysis and aggregated research, including compiling anonymised usage statistics, assessing service trends, and optimizing our platform;
- To conduct customer satisfaction surveys and gather feedback, participation in which is always voluntary;
- To communicate with you through messaging platforms, such as Telegram, WhatsApp, Facebook Messenger, or other integrated channels, where permitted;
- To support Responsible Gaming measures, including monitoring gameplay patterns and the Customer behaviour to help identify signs of problematic or harmful gambling. This may involve the analysis of activity such as deposit frequency, session length, withdrawal reversal, or changes to self-imposed limits;
- To offer protective tools and interventions, such as self-assessment options, wager limits, temporary suspension of activity, or permanent self-exclusion mechanisms. Your data may be used to enforce such protections where you have activated them, or where the Company has reasonable grounds to act in your interest;
- To assess your ability to participate safely and responsibly, including — where necessary — evaluating behavioral or demographic indicators suggesting potential vulnerability, and initiating appropriate interventions, such as communication, account restrictions, or escalation to our Responsible Gaming team;
- To ensure that marketing and promotional communications are withheld from Customers who have self-excluded or otherwise limited their participation;
- To maintain a register of excluded or restricted players, and to implement technical safeguards to prevent circumvention of restrictions (e.g., via duplicate account creation or payment method reuse).

Your personal information may also be used by us to provide you with:

- promotional offers and information about our products and services
- promotional offers and information about our partners' products and services, in order to enlarge the range of products provided to you and improve our customer service

From time to time, we may request information from you via surveys or competitions. Participation in these surveys or competitions is completely voluntary and you have the choice of whether or not to disclose your personal information.
Information requested may include contact details (such as name, correspondence address, telephone number), and geographic information (such as postal code or postal address), age.
By taking part in any competition or accepting winnings (prizes) from us, you consent to the use of your name for promotional purposes without additional remuneration, except where prohibited by law.
If you have not unequivocally decided whether to receive promotional information from us, we may use your personal information (including your e-mail address and phone number) to provide you with information regarding our products, services, and promotions, including other gaming products (including online poker, casino, betting, backgammon etc.) and third-party products and services carefully selected by us.

6.4. MEANS OF GATHERING AND PROCESSING DATA

We may automatically collect certain data, as discussed above, and receive Personal Information about you where you provide such information voluntarily through the services or other communications and interactions on the Company Website.
This includes information that we may collect via integration with messaging platforms such as Telegram, Facebook Messenger, WhatsApp, Viber, etc., including, but not limited to, by sending messages related to your account, and via other communication methods.
We may also receive personal information from online vendors and service providers, and from customer lists lawfully acquired from third-party suppliers.
In addition, we may use the services of third-party service suppliers for technical support of your online transactions and for maintaining your account.
We will have access to any information you provide to such suppliers, service providers, and third-party e-commerce services. We will use the Personal Information in accordance with the provisions of this Privacy Policy.
This information will be disclosed to third parties outside the company only in accordance with this Privacy Policy and the legislation of your state.

6.5. INFORMATION DISCLOSURE

We do not disclose your Personal Information to companies, organizations, or individuals outside the Company, except: (a) with your consent; (b) where required by applicable law, regulation, or a competent authority, including the Nevis Online Gaming Authority (NOGA) in accordance with the Nevis Online Gaming Ordinance, 2025; (c) where necessary to protect our rights or property, or the safety of our users or the public; or (d) as otherwise described in this Section.

Where we have grounds to suspect game tampering, payment fraud, money laundering, collusion, or any other prohibited or unlawful activity, we may, in accordance with Section 31(5) of the Nevis Online Gaming Ordinance, 2025 and our internal AML/CTF policies, share such information together

with your identity information with other online gaming operators, banks, payment service providers, regulatory authorities (including NOGA), and relevant law enforcement authorities. The Company reserves full discretion in determining whether grounds for such disclosure exist.

If we have grounds to suspect you of payment fraud, including the use of stolen credit cards, or any other fraudulent activity, including any payment reversal or other, payment cancellation, or prohibited transactions, including money laundering, we reserve the right to share this information together with your identity information with other online gaming sites, banks, credit card companies, appropriate regulatory agencies, and relevant law enforcement authorities.
For the purpose of public research on the prevention of addiction, your data can be passed on to the relevant institutions.

6.6. ACCESS

Access to and Management of Your Personal Data

You may contact us at any time if you wish to:

- Obtain information about the personal data we collect, process, or store, and the sources from which such data was obtained;
- Confirm the accuracy of the personal data held about you;
- Request that we update or correct inaccurate or outdated data, subject to proper verification of your identity;
- Raise a concern or lodge a complaint regarding our use or processing of your personal data.

Where legally required, and upon verification of your identity, we will respond to your request within a reasonable time frame and in accordance with applicable law.

Responsible Gaming–Related Restrictions on Marketing

In addition to your rights, the Company reserves the right to unilaterally restrict or suspend the delivery of marketing and promotional communications to individual users in circumstances where we identify:

- Signs of problematic or harmful gambling behavior;
- The activation of self-imposed limits such as wager limits, or session controls;
- Entry into a self-exclusion status;
- Patterns of behavior that suggest heightened risk or vulnerability.

This restriction is applied as a protective and preventative measure, even in cases where the Customer has not manually opted out, and forms part of our Responsible Gaming obligations and risk mitigation procedures.

Where such restrictions are applied, the Customer will not receive direct marketing, bonus offers, or promotional incentives for the duration of the risk period or as long as the relevant account status remains in effect.

6.7. COOKIES

INFORMATION STORED ON YOUR DEVICE

When accessing our services, with your consent we may store information on your device. This information is referred to as ‘cookies’, which are small text files containing letters and numbers for recording your preferences. Cookies are stored on your device when you use our services while visiting our Website and online pages. We also use local shared objects or ‘flash cookies’. ‘Flash cookies’ are similar to browser cookies. They allow us to remember your visits across our sites. Neither cookies nor flash cookies can be used to access your device or use information on your computer. Cookies and flash cookies are used to monitor traffic, improve our Services, facilitate your access to them, and - where enabled - to support more relevant advertising and personalised content. Neither cookies nor flash cookies can be used to access your device or the information stored on it beyond what is described in this Section.

STRICTLY NECESSARY COOKIES
Strictly necessary cookies are used to allow Customers to navigate the Website and use its features, such as accessing secure areas of the Website or making financial transactions. Without these cookies, you would not be able to use our Website efficiently.

THE REGISTRATION PROCESS
These cookies will hold information collected during your registration and will allow us to recognize you as a customer and provide you with the services you require. We may also use this data to better understand your online interests and preferences and to constantly enhance your visits to our platforms and use of our services.

OUR WEBSITE
We use cookies to collect information for visitors to the Website.
Our servers use three different types of cookies:

- ‘Session-based’ cookies: This type of cookie is only allocated to your computer for the duration of your visit to the Website. A session-based cookie helps you navigate the Website faster and, if you are a registered customer, allows us to give you information that is more relevant to you. This cookie automatically expires when you close your browser.
- ‘Persistent’ cookies: This type of cookie will remain on your computer for a set period of time for each cookie. Flash cookies are also persistent.
- ‘Analytical’ cookies: This type of cookie allows us to recognize and count the number of visitors to our site and see how visitors use our services. This helps us improve the way our sites work, for example, by ensuring you can log in and find what you are looking for easily.

You make a decision and you always have a choice of whether to accept or decline cookies.
Most web browsers automatically accept cookies, but, if you prefer, you can modify your browser settings to keep control over your cookies.
You can use your web browser to:

- delete all cookies;
- block all cookies;
- allow all cookies;
- block third-party cookies;
- clear all cookies when the browser is closed;
- open a "private browsing"/"incognito" session that allows you to browse the Internet without storing data locally;
- install add-ons and plug-ins to extend browser options.

Where can I find information about managing cookies?

- Information about cookies in Internet Explorer.
- Information about cookies in Chrome.
- Information about cookies in Firefox.
- Information about cookies in Safari.
- Information about cookies in Opera.

For more information on how to manage cookies through your web browser, please visit www.aboutcookies.org.
You will get access to instructions for deleting and controlling cookies.
We warn you that we are not responsible for the content of external websites, and by disabling cookies you will not be able to use all the features of the Company Website.

FLASH COOKIES

You can modify your Flash Player settings to prevent the use of flash cookies. The settings manager of your Flash Player allows you to manage your preferences.
If you choose to decline all cookies in the browser, unfortunately you will not be able to use some of the features and services on our Website, and some services will not work correctly, for example, we will not be able to save your chosen interface language.

6.8. CONSENT TO USE OF ELECTRONIC SERVICE PROVIDERS

In order to play real money games on our services, you will be required to transfer money to and receive money from us. To facilitate such services we may use third-party electronic payment system to process the required financial transactions.
By agreeing to and accepting this Privacy Policy, you expressly and voluntarily consent to the transfer to third parties of your personal information which is necessary for the processing and completion of monetary transactions including, when necessary, to the transfer of your personal information outside of your country.
We take steps to ensure that your privacy is protected when using third party payment systems.

6.9. CONSENT TO SECURITY REVIEWS

We reserve the right to conduct a security review at any time, including before, during, or after any transaction, to validate the registration details provided by you and to verify your financial transactions and the correct use of our Services, in order to prevent potential breaches of these Terms and any applicable law.

By using our Services, you authorize us to use your Personal Information and to disclose it to third parties for the purposes of validating information provided during registration and use of the Services, including, where necessary, the transfer of your personal information outside your country. Security reviews may include, but are not limited to, ordering a credit report, requesting additional identification or source-of-funds documentation, and verifying information against third-party databases.

6.10. SECURITY

We understand the importance of providing security and the methods needed to secure the

confidentiality, integrity, and accessibility of information. We store all personal information we receive directly from you in an encrypted and password-protected database stored within our secure network behind active up-to-date firewall software.

However, sending information via the internet is usually not completely secure, and we cannot guarantee the security of your data while it is being sent.

ANY DATA, WHICH YOU SEND, IS SENT AT YOUR OWN RISK.

The Company has all security procedures and features in place to protect your data after it is received.

6.11. PROTECTION OF MINORS

Our Services are not intended for persons under the age of eighteen (18) or the lawful age in their respective jurisdiction.

Any person who provides their information to us through any part of the Services confirms to us that they are eighteen (18) years of age (or the lawful age in their respective jurisdiction) or older.

It is our policy to uncover attempts by minors to access our Services which may require an additional security review.

If we become aware that a minor has attempted to or has submitted personal information via our Services, we will not accept their information, will immediately close the Account, and will take all steps to purge the information from our records to the extent permitted by law. Any prize or winnings obtained by a minor through use of the Services shall be forfeited to the NOGA in accordance with Section 32(6) of the Ordinance and shall not be paid to the minor or refunded, save as the Authority may direct

6.12. INTERNATIONAL TRANSFERS

Personal Information collected by us may be stored and processed in any country in which we or our affiliates, suppliers, partners or agents provide gaming services and services of our gaming platform.

This may include the transfer of data to messengers such as Telegram, Facebook Messenger, WhatsApp, Viber, etc., in accordance with their privacy policies.

By using our Services, you expressly consent to the storage and processing of your Personal Information outside your country of residence, including in jurisdictions where the Company, its affiliates, payment service providers, or suppliers operate.

6.13. THIRD-PARTY RELATIONSHIPS

We cannot ensure the protection of any information that you provide to a third-party website that links to our Services or of any other information collected by any third party managing it in compliance with our affiliate program (if applicable) or otherwise, since these third-party online services and websites are not owned by us and are operated independently from us.

Any information collected by these third parties is governed by the privacy policy, if any, of such third parties.

6.14. LEGAL DISCLAIMER

We are not responsible for events beyond our direct control.
Due to the complex and ever-changing nature of our technologies and business, we provide comprehensive, but we do not guarantee an error-free, operation regarding the confidentiality of your personal information when you visit other websites using links located on our Website. Websites that are beyond our control, and especially not covered by this Privacy Policy, should provide you with an opportunity to familiarize yourself with their security policies. If you visit other websites, you should be aware that the operators of these websites can collect your personal information, which they will use in accordance with their privacy policy, which will differ from ours. Be careful.

We do not guarantee the security of your data, while it is being transmitted through channels of communication.

ANY DATA, WHICH YOU SEND, IS SENT A YOUR OWN RISK.

We are also not responsible for any direct, indirect, incidental, or consequential damage arising from the unlawful use, theft, or unauthorised disclosure of your Personal Information.

6.15. APPLICABILITY AND UPDATES TO THIS POLICY

This Privacy Policy forms an integral part of your relationship with the Company and applies to your access to and use of our Services and the Website. It should be read together with our Terms of Service and any specific service terms applicable to particular features or products we provide.

We may periodically update or amend this Privacy Policy to reflect changes in applicable law, operational practices, or regulatory guidance.

Any changes to this Privacy Policy will become effective upon publication, unless otherwise specified. Your continued use of our Services after the publication of any changes shall constitute your acknowledgment and understanding of the updated Policy.

We recommend reviewing this Privacy Policy regularly to remain informed about how we protect and process your personal data.

7. Anti-Money Laundering

Anti-Money Laundering

1. **General Statement**
   The Company is committed to preventing the use of its platform for money laundering, terrorist financing, and any other activity involving criminally derived or suspicious funds. To this end, the Company has adopted and applies an Anti-Money Laundering and Counter-Terrorism Financing (AML/CTF) Policy, which is integrated into its business operations.

2. **Customer Due Diligence**
   As part of its AML/CTF compliance framework, the Company applies Customer Due Diligence (CDD) and, for Customers presenting higher risk, Enhanced Due Diligence (EDD), on an initial and ongoing basis. CDD and EDD measures may include transaction monitoring, additional verification steps, and restrictions on account activity. The identification and documentary verification procedures applied as part of CDD and EDD are set out in Section 9 (Know Your Customer (KYC) Policy) of these Terms and Conditions.

3. **Transaction Monitoring and Risk Controls**
   The Company actively monitors all financial and gaming activity on the Website using automated and manual methods. This includes:

   - Screening transactions for signs of structuring, layering, or unusual behavior;
   - Blocking deposits or withdrawals in cases of suspicious activity;
   - Applying thresholds to trigger mandatory verification.
     The Company also screens Customers against sanctions and watchlists and retains the right to suspend, freeze, or close any account associated with illegal conduct.

4. **Suspicious Activity and Regulatory Reporting**
   In cases of suspected unusual, inconsistent, or potentially prohibited activity, the Company may take appropriate measures to ensure compliance with its internal policies, applicable local laws, and anti-money laundering and counter-terrorism financing (AML/CFT) requirements. Such measures may include temporary restrictions on account access, extended transaction processing times, or requests for additional information or documentation to verify the Customer’s identity, the source of funds, or the nature of the activity. These actions are aimed at protecting both the Customer and the integrity of the platform, and are carried out with due regard to regulatory standards and legal obligations.

5. **Customer Obligations**
   By using the Services of the Company, the Customer confirms that:
   - They will not use the platform to engage in or facilitate any activity involving illegal funds;
   - All funds deposited originate from legitimate sources under their control;
   - They agree to promptly provide any documents or information requested in the context of AML/CTF compliance;
   - They understand that failure to cooperate or providing misleading information may result in account restrictions, suspension, or termination.

6. **Record Keeping**
   All identity verification data, transaction records and internal compliance records are securely stored for a period of five (5) years from the date of closure of the Customer's account or the date of the Customer's last transaction, whichever is later, or longer where required by NOGA or a competent authority in connection with an ongoing investigation. Access to such records is

strictly controlled and disclosed only to authorized regulatory or law enforcement authorities.

8. Responsible Gaming

RESPONSIBLE GAMING

Please read this information carefully for your own benefit.

1. **Responsible Gambling and Self Exclusion**
   Responsible Gambling
   Gambling, for the majority of our Customers, means entertainment, fun and excitement. But we also know that for some of our Customers gambling has negative side effects. Pathological gambling has long been recognized by medical science as a serious illness.
   Since our first day we have thought about this problem and try our best to help. Under "Responsible Gambling" we understand multiple steps of measures, with which a gambling provider can help to lower the possibility of negative side effects appearing. -In case they already appear we also try to take active steps against them.
   The most important instrument against negative side effects from gambling is knowledge and education about the risks of gambling to support our Customers self-control in order to make sure they do not suffer from negative side effects.
   You may visit GamblingTherapy, GamCare or other organizations providing gambling support if you believe you may have a gambling addiction
2. **Underage Gaming Policy**
   To use the Service, You must be at least eighteen (18) years old, or such higher minimum age as may be required under the laws of Your jurisdiction of residence. Individuals under the age of 18 may not establish an Account or participate in gambling on the Service.
   Your age is verified at registration, before You can make any deposit or participate in any game. You will not be able to access real-money games until age and identity verification has been completed. Where the Company has doubt as to Your age at any time, or upon reaching the identity-verification thresholds, You will be required to submit a government-issued photo identification document confirming Your age prior to any further deposit, withdrawal, or continued use of the Service. Free-play and demo versions of games display a clear warning that they are intended only for persons aged eighteen (18) or over.
   Where an individual under the age of 18 is found to have won any prize through participation in gambling on the Service, that prize shall be forfeited to the NOGA in accordance with Section 32(6) of the Ordinance. Any deposited funds shall be returned in accordance with applicable law, save where restricted under the Company's AML/CTF obligations. The handling of any personal data submitted by a minor is governed by Section 6.11 (Protection of Minors).
   To avoid unauthorized use, keep Your login credentials secure from any minors who may have access to Your device.
3. **Player Protection Measures**
   If we detect signs of problematic gambling behavior, we may take the following actions:
   - Deposit / Wager Limits – we may apply restrictions on the amount You can deposit / wager within a specified period to encourage responsible spending.
   - Temporary Account Suspension – in cases where further review is needed, we may temporarily restrict access to Your account.
   - Self-Exclusion – if a player is identified as being at extreme risk, we may impose self-exclusion measures, which could involve restricting access to our Services for a defined period or permanently.
4. **Self-Exclusion**
   A Customer may request to be self-excluded from the Service. The Customer may choose to self-exclude for a specified period or permanently. Upon activation, the self-exclusion takes effect immediately and the Customer's Account shall be locked across all products offered on

the Service, including casino, sports betting and poker, preventing further participation in gambling activities for the duration of the exclusion.
A self-excluded Customer may not be reinstated before the expiry of three (3) months from the date of self-exclusion.
The Company maintains a register of self-excluded Customers. A Customer listed on the register who gambles, or attempts to gamble, on the Service during the exclusion period - whether under the same Account, a different Account, or false or misappropriated identity - shall not be eligible to collect, and shall forfeit, any winnings from such activity. The Company may void the relevant transactions and take such further action as it considers necessary to enforce this Section, without liability to the Company.
Contributions to progressive jackpots that you made through gameplay prior to the self-exclusion request remain in place, but you will not be eligible to participate in the jackpot after the self-exclusion comes into effect.
The Company shall have no financial liability and shall not be held otherwise accountable if you continue gambling or using a new Account with the Service under a different name or address.

Our Right to Enforce Exclusion

In certain cases, we may initiate an exclusion as a high-risk intervention measure. This may occur, but is not limited to, situations where you exhibit clear signs of problematic gambling behavior.

Reactivation and Post-Exclusion Protocol

After the self-exclusion period ends, your account will not be automatically reactivated. Your gaming history will be preserved, and your account will only be restored under your original credentials. No new accounts may be created to bypass the exclusion.

5. **Limits**

   A Customer may set a limit on the maximum amount the Customer may wager within a specific timeframe. The Customer may amend or revoke that limit at any time by giving notice to the Company through the Customer's personal account or the Support Service.

   Exceptions to Limits and Exclusions

   While wager limits and self-exclusion measures take effect immediately, there are certain situations where an active wager or gameplay may be impacted. These include, but are not limited to:

   - A time limit being reached while you are actively participating in a poker tournament.
   - A limit or exclusion being applied while you have an unresolved ante-post bet on a future event.

     In these cases, the restrictions outlined above will still be honored immediately, with the exception of the active gameplay or wager(s). Once the relevant tournament, wager, or event has concluded, the full restrictions will apply without further delay.

9. KYC POLICIES

KYC Policies

The Company applies a comprehensive Know Your Customer (KYC) policy as part of its broader compliance obligations. This policy is aimed at ensuring the lawful use of our platform, the prevention of fraud, identity misuse, money laundering, and the financing of terrorism, in accordance with applicable legal and regulatory standards.

1. **Purpose of KYC Measures**
   KYC procedures are implemented to:
   - Verify the identity of each Customer;
   - Ensure that all funds used within the platform originate from lawful sources;
   - Prevent the platform from being used for criminal or fraudulent purposes;
   - Comply with relevant anti-money laundering (AML), counter-terrorism financing (CTF), and regulatory obligations.
2. **Initial Identity Verification**
   The Company conducts identity verification during the registration process. At minimum, each Customer is required to provide:
   - Full legal name;
   - Date of birth;
   - Permanent residential address.

   Customer identity verification must be completed before the Customer's Account is activated for gaming activities.
   1. Verification prior to payout. Prior to processing any payout to a Customer, of any amount and by any method, the Company will gather, review, and confirm the Customer's identification and KYC documentation, comprising no less than a recently issued, valid government-issued photographic identification document and a recently issued utility bill in the Customer's name.
   2. Verification at the US$10,000 threshold. Where a Customer's aggregate deposits for play reach or exceed US$10,000 (or the equivalent in another currency), the Company will gather, review, and confirm the Customer's identification and KYC documentation, comprising no less than a recently issued, valid government-issued photographic identification document and a recently issued utility bill in the Customer's name. If the Customer does not complete verification within thirty (30) days of reaching the threshold set out above, the Customer's Account will be suspended and the Company will terminate the business relationship with the Customer in accordance with Section 9.5.

      Depending on the nature, frequency, or size of transactions, the Company reserves the right to request additional information and supporting documentation in Company's sole discretion.

      Furthermore, certain transactions may be subject to enhanced due diligence procedures to ensure compliance with applicable regulations.

      All documents submitted must be clear, valid, unaltered, and independently verifiable. In case of doubt, the Company may request certified or notarised copies, or conduct further checks, including biometric verification or database screening.
3. **Triggers for Additional Verification**
   Enhanced verification measures may be applied in the following cases:
   - Cumulative deposits, withdrawals or transactions reaching or exceeding the applicable threshold;
   - Detection of unusual or inconsistent account activity;

- Residence in or transactions involving high-risk jurisdictions;
- Indications of identity fraud, impersonation, or use of third-party payment methods;
- Use of multiple payment methods;
- Classification as a Politically Exposed Person (PEP) or connection to a sanctioned entity.
  In such cases, the Company may request: a selfie or live video confirming that the identification document belongs to the Customer; documentation confirming the source of funds or wealth; additional identity documents, transaction history, or banking information; and documentation validating the payment instrument used, which must be registered in the Customer's own name. All information provided may be subjected to real-time screening tools and risk profiling.

4. **Ongoing Due Diligence and Monitoring**
   KYC is not a one-time requirement. The Company implements continuous monitoring of Customer activity, including:
   - Regular updates to Customer information;
   - Transactional behavior analysis;
   - Re-verification upon significant changes (e.g., change of address, payment method, or jurisdiction);
   - Application of enhanced due diligence for high-risk accounts or behaviors.
     Where necessary, the Company reserves the right to suspend or restrict account functions pending completion of additional due diligence procedures.
5. **Refusal to Comply**
   If the Customer fails or refuses to provide requested information or documentation, the Company may take the following measures:
   - Suspend or restrict account access;
   - Freeze deposits, withdrawals, or gameplay;
   - Terminate the account relationship;
   - Report the case to the appropriate regulatory or investigative authorities.
     The Company shall not be liable for any losses or delays resulting from such action where it is necessary for compliance with its regulatory obligations or the protection of the platform.
6. **Fraud and Internal Review**
   Where fraudulent activity, misrepresentation, or the use of falsified documents is suspected, the Company may:
   - Block or permanently close the Customer’s account;
   - Cancel pending payments and transactions;
   - Launch an internal investigation and involve competent external authorities;
   - Retain or forfeit funds where permitted under applicable law or regulation.
     Any such actions will be proportionate, documented, and based on objective findings. The Company will take all reasonable steps to ensure confidentiality and legal compliance during such processes.
7. **Document Validity and Security**
   All documents submitted to the Company are handled in accordance with applicable data protection laws. The Company applies appropriate security measures to store and process KYC data. The Company retains KYC records for the period set out in Section 7.6.
8. **Address Verification**
   1. The Customer shall provide the permanent residential address where the Customer actually resides and shall keep it up to date.
   2. Where verification is required to comply with the Company’s AML/CFT obligations, including in the cases listed in Clause 9.3, the Company may verify the residential address provided at registration by one or more of the following methods: (a) requesting proof of address documents; (b) sending a letter with a unique verification code to the

address stated in the Customer’s profile; (c) video verification; (d) database screening.

3. Where a verification code is sent by post, the Company shall inform the Customer of the date of dispatch. The Customer shall enter the code in the form provided on the Website within ninety (90) days from the date of dispatch. If the Customer does not receive the letter within this period, the Customer may notify the Support Service, and the Company shall either send the letter again or offer another verification method listed in Clause 9.8.2.
4. The Company shall not be liable for delays or non-delivery caused by postal services, or by the Customer providing an inaccurate, incomplete or outdated address.
5. Until address verification is completed, the Company may suspend withdrawals. If the Customer fails to complete the verification within the period set out in Clause 9.8.3, Clause 9.5 shall apply.

10. LIABILITY

LIABILITY

TO THE EXTENT PERMITTED BY APPLICABLE LAW, WE WILL NOT COMPENSATE YOU FOR ANY REASONABLY FORESEEABLE LOSS OR DAMAGE (EITHER DIRECT OR INDIRECT) YOU MAY SUFFER IF WE FAIL TO CARRY OUT OUR OBLIGATIONS UNDER THESE TERMS UNLESS WE BREACH ANY DUTIES IMPOSED ON US BY LAW (INCLUDING IF WE CAUSE DEATH OR PERSONAL INJURY BY OUR NEGLIGENCE) IN WHICH CASE WE SHALL NOT BE LIABLE TO YOU IF THAT FAILURE IS ATTRIBUTED TO:

(I) YOUR OWN FAULT; (II) A THIRD PARTY UNCONNECTED WITH OUR PERFORMANCE OF THESE TERMS (FOR INSTANCE PROBLEMS DUE TO COMMUNICATIONS NETWORK PERFORMANCE, CONGESTION, AND CONNECTIVITY OR THE PERFORMANCE OF YOUR COMPUTER EQUIPMENT); OR (III) ANY OTHER EVENTS WHICH NEITHER WE NOR OUR SUPPLIERS COULD HAVE FORESEEN OR FORESTALLED EVEN IF WE OR THEY HAD TAKEN REASONABLE CARE. AS THIS SERVICE IS FOR CONSUMER USE ONLY WE WILL NOT BE LIABLE FOR ANY BUSINESS LOSSES OF ANY KIND.

IN THE EVENT THAT WE ARE HELD LIABLE FOR ANY EVENT UNDER THESE TERMS, OUR TOTAL AGGREGATE LIABILITY TO YOU UNDER OR IN CONNECTION WITH THESE TERMS SHALL NOT EXCEED:

(A) THE VALUE OF THE BETS AND OR WAGERS YOU PLACED VIA YOUR ACCOUNT IN RESPECT OF THE RELEVANT BET/WAGER OR PRODUCT THAT GAVE RISE TO THE RELEVANT LIABILITY, OR (B) EUR) 10,000 IN AGGREGATE, WHICHEVER IS LOWER.

WE STRONGLY RECOMMEND THAT YOU (I) TAKE CARE TO VERIFY THE SUITABILITY AND COMPATIBILITY OF THE SERVICE WITH YOUR OWN COMPUTER EQUIPMENT PRIOR TO USE; AND (II) TAKE REASONABLE PRECAUTIONS TO PROTECT YOURSELF AGAINST HARMFUL PROGRAMS OR DEVICES INCLUDING THROUGH INSTALLATION OF ANTI-VIRUS SOFTWARE.

11. INTELLECTUAL PROPERTY

INTELLECTUAL PROPERTY

Any unauthorised use of our name and logo may result in legal action being taken against you.

As between us and you, we are the sole owners of the rights in and to the Service, our technology, software and business systems (the “Systems”) as well as our odds.

you must not use your personal profile for your own commercial gain (such as selling your status update to an advertiser); and

when selecting a nickname for your Account we reserve the right to remove or reclaim it if we believe it appropriate.

You may not use our URL, trademarks, trade names and/or trade dress, logos (“Marks”) and/or our odds in connection with any product or service that is not ours, that in any manner is likely to cause confusion among Customers or in the public or that in any manner disparages us.

Except as expressly provided in these Terms of Service, we and our licensors do not grant you any express or implied rights, license, title or interest in or to the Systems or the Marks and all such rights, license, title and interest specifically retained by us and our licensors. You agree not to use any automatic or manual device to monitor or copy web pages or content within the Service. Any unauthorized use or reproduction may result in legal action being taken against you.

12. MISCELLANEOUS PROVISIONS

MISCELLANEOUS PROVISIONS

1. **Links to Other Websites**
   The Service may contain links to third party websites that are not maintained by, or related to, us, and over which we have no control. Links to such websites are provided solely as a convenience to Customers, and are in no way investigated, monitored or checked for accuracy or completeness by us. Links to such websites do not imply any endorsement by us of, and/or any affiliation with, the linked websites or their content or their owner(s). We have no control over or responsibility for the availability nor their accuracy, completeness, accessibility and usefulness. Accordingly when accessing such websites we recommend that you should take the usual precautions when visiting a new website including reviewing their privacy policy and terms of use.

2. **Assignment**
   Neither these Terms nor any of the rights or obligations hereunder may be assigned by you without the prior written consent of us, which consent will not be unreasonably withheld. We may, without your consent, assign all or any portion of our rights and obligations hereunder to any third party.

3. **Governing Law**
   These Terms of Service are governed by the laws of the Federation of Saint Christopher (St. Kitts) and Nevis, as applicable to the Island of Nevis. Any dispute, controversy, or claim arising out of or in connection with these Terms of Service, including their validity, interpretation, performance, or termination, shall be subject to the exclusive jurisdiction of the competent courts of the Federation of Saint Christopher (St. Kitts) and Nevis. The Customer expressly agrees that such courts shall have authority to hear and determine any proceedings arising out of these Terms of Service or the use of the services provided by the Company.
4. **Severability**
   In the event that any provision of these Terms of Service is deemed by any competent authority to be unenforceable or invalid, the relevant provision shall be modified to allow it to be enforced in line with the intention of the original text to the fullest extent permitted by applicable law. The validity and enforceability of the remaining provisions of these Terms of Service shall not be affected.

5. **Breach of These Terms of Service**
   Without limiting our other remedies, we may suspend or terminate your Account and refuse to continue to provide you with the Services, in either case without giving you prior notice, if, in our reasonable opinion, you breach any material term of these Terms of Service.

6. **Waiver**
   No waiver by us, whether by conduct or otherwise, of a breach or threatened breach by you of any term or condition of these Terms of Service shall be effective against, or binding upon, us unless made in writing and duly signed by us, and, unless otherwise provided in the written waiver, shall be limited to the specific breach waived. The failure of us to enforce at any time any term or condition of these Terms of Service shall not be construed to be a waiver of such provision or of the right of us to enforce such provision at any other time.

7. **Acknowledgement**

By hereafter accessing or using the Service, you acknowledge having read, understood and agreed to each and every paragraph of these Terms of Service. As a result, you hereby irrevocably waive any future argument, claim, demand or proceeding to the contrary of anything contained in these Terms of Service.

8. **Language**
   In the event of there being a discrepancy between the English language version of these Terms of Service and any other language version, the English language version will be deemed to be correct.

9. **Entire agreement.**
   These Terms of Service constitute the entire agreement between you and us with respect to your access to and use of the Services, and supersedes all other prior agreements and communications, whether oral or written with respect to the subject matter hereof.